

QUESTIONS ABOUT THIS PRODUCT?



Let us help you every step of the way.

if your device doesn't seem to be performing at its best, we want to know about it as soon as possible so we can fix it. Remember: When you own an HP device, you also own remarkable, attentive care and support.



Connect with HP Customer Support

Our Customer Support Team consistently provides quick, responsive assistance. So at the first sign of trouble, contact HP Customer Support before you do anything else. If there's a problem, we can fix it. Here's how:

Included with your product

1. **Open the HP Support Assistant.** HP Support Assistant makes it easier than ever to get help for your PC and HP printers whenever you need it. HP Support Assistant is included with HP computers, absolutely free.^{1,2} Visit support.hp.com
2. **Visit us online.** Go to support.hp.com to access warranty support including troubleshooting tips, diagnostic tools, software and drivers, product information, and how-to videos. Support options like chat and forums are also accessible from this webpage.
3. **Give us a call.** This product includes 90 days of complimentary phone support. After 90 days, a fee may apply.
4. **Ask the community.** Join the HP Support Forum to find solutions, ask questions, and share tips. To access the HP Support Forum, go to hp.com/supportforum. We're available 24 hours a day, 7 days a week.
5. **Tweet us.** Tweet us at @hpsupport. Follow us so we can help.
6. **Post on Facebook.** Ask your questions on the HP Facebook wall at facebook.com/HPSupport.

Extend your coverage with HP Care

7. **Additional protection to offset the unexpected.** Be prepared and avoid unexpected costs when you enhance and extend your protection beyond the standard limited warranty with HP Care Packs. For more info, visit hp.com/go/carepack-services³
8. **Outsmart hackers, viruses, and digital disasters.** When viruses attack, who are you going to call? When you can't figure out how to print from your device, who are you going to call? SmartFriend. Our experts are available 24 x 7 to handle any tech problem, on any device, from any brand. Visit hp.com/go/smartfriend to learn more or call toll-free at 1.844.814.1800 to get started.⁴

We hope you enjoy your new device for a long time!

1. For more information visit hp.com/go/hpsupportassistant. (Link will vary outside of the U.S.) HP Support available for Android and Windows based PCs. 2. Internet connection required for updating and connecting to HP Support. 3. Service levels and response times for HP Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. For details, visit hp.com/carepack-services. 4. HP SmartFriend supports any major brand of computer or tablet running Microsoft Windows, OSX, iOS, Android, or Chrome OS. 24/7 phone support is available in the U.S. only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. Visit hp.com/smartfriend for more information. HP SmartFriend sold separately or as an add-on feature.

© Copyright 2017 HP Development Company, L.P. The information contained herein is subject to change without notice.

Printed in Mexico
Imprimé en Mexique



936538R-001