

Our goal is for you to be completely satisfied with this transaction. If for any reason this is not the case, we would appreciate it if you would give us a chance to address your concerns

Your item comes with a 90 day warranty

For any questions or concerns please email us at

CS@203Trading.com

# **WARRANTY FAQ**

## What is Covered in the Warranty

203 Trading warrants the product against defects in materials and workmanship when the product is used normally

Except where restricted by law, this warranty applies only to the original purchaser of this product. The product must also be located in the country where it was purchased at the time of warranty service.

## **How Long Coverage Lasts**

203 Trading warrants the product on the terms set forth below for 90 days from the date of original purchase.

## What is Not Covered?

This warranty does not cover: (a) cosmetic damage; (b) normal wear and tear; (c) improper operation; (d) improper voltage supply or power surges; (e) signal issues; (f) damage from shipping; (g) acts of God; (h) customer misuse, modifications or adjustments; (i) repairs attempted by other parties; (j) products with unreadable or removed serial numbers; (k) products requiring routine maintenance; or (l) products sold "AS IS

#### What We Will Do to Correct Problems

If 203 Trading determines that a product is covered by this warranty, 203 Trading will (at its option) repair or replace it. There will be no charge for parts or labor during the warranty period. Replacement parts may be new or recertified. Replacement parts and labor are warranted for the remaining portion of the original warranty or for 30 days from warranty service, whichever is longer.

#### **How to Get Service**

A return authorization number must first be obtained from 203 Trading's Customer Service by emailing CS@203Trading.com or by calling (888) 388-3152, 10:00AM to 4:00PM Eastern Time, Monday through Friday. Please note that holiday hours may vary.

## **How State Law Applies**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.