



WARRANTY

2 YEAR LIMITED WARRANTY

Empress is proud to stand by our quality craftsmanship with a 2 Year Limited Warranty. Your watch is warranted to the original consumer/purchaser against breakage or malfunction under normal use due to defects in material or workmanship. This 2 Year Limited Warranty also includes all components and craftsmanship of the movement and watchcase. We will repair, or, at our option, replace any defective Empress watch with the same or a comparable model. We will refund the purchase if repair or replacement is not commercially possible. The warranty will become null and void if the timepiece is misused, abused, tampered with or taken apart, or if the timepiece is repaired by anyone other than an authorized dealer. The warranty is not extended to the watchstrap, bracelet, finish, crystal, crown or battery. The warranty does not cover any incidental, consequential or special damage arising from any or all uses of the watch. Empress watches must be repaired by an authorized dealer or the warranty is void. Some states do not allow the exclusion or limitations of incidental, consequential or special damages, so the above limitations may not apply.

WHAT IS COVERED UNDER MY EMPRESS WATCH WARRANTY?

Your watch is warranted for a period of two years from the date of purchase against breakage or malfunction under normal use due to defects in material or workmanship. We will repair, or, at our option, replace any defective Empress watch with the same or a comparable model. We will refund the purchase if repair or replacement is not commercially possible. The warranty will become null and void if the timepiece is misused, abused, tampered with or taken apart. The warranty does not cover the watch strap, bracelet, crystal, or battery. The warranty does not cover any incidental; consequential or special damage arising from any or all uses of the watch. Some states do not allow the exclusion or limitations of incidental, consequential, or special damages, so the above limitations may not apply.

WHERE DO I SEND MY EMPRESS WATCH FOR WARRANTY REPAIR?

All Empress watches are covered under a 2 Year limited warranty from date of purchase. If you have a Empress Watch that is in need of repair, please send your watch to the following address: Empress Watch Service Center 3160 Haggerty Rd Suite K, West Bloomfield, MI, 48323 U.S.A. Shipping Instructions: To facilitate processing of your repair, please fill out the register form. In addition, please be sure to include a check or money order made payable to RESULTCO, in the amount of \$10.00 to cover the cost of return shipping and handling. This is not a repair charge. For warranty work – include a copy of your proof of purchase for the 2 Year limited warranty. For non-warranted work – an estimate will be provided for your approval before any repairs are made.

When sending your watch to our service location, please pack it carefully and securely. Be sure to include:

1. Your name
2. Mailing address (street, city, state, zip code)
3. Preferred phone number (with area code)
4. Email address (To help expedite your repair)
5. Proof of purchase
6. A note explaining the nature of the problem.

When shipping, we recommend that you insure your watch against damage, theft or loss. We are not responsible for damage, theft or loss during shipping. NOTE: PLEASE DO NOT SEND WATCH BOXES. If you have any questions, please contact Customer Service.

HOW LONG WILL MY EMPRESS WATCH REPAIR TAKE?

In most cases the repair will be completed within 3 weeks. For out-of-warranty work, an estimate will be provided; approval and payment for repair must be obtained prior to processing repair. Please note there may be issues beyond our control, such as holidays, parts backorders or unique repairs that affect actual times