

Thank You!

Thank you for your decision to purchase from Nuu Garden.
We sincerely hope that you can have an enjoyable shopping experience and that you will share a wonderful Nuu Garden time with your family and friends.



If you have any after-sales questions, please contact us



HOTLINE

800- 257-7108

AM 9:00~PM 5:00
Monday~Friday



EMAIL

service@nuugarden.com

Fast response within 24 hours



NUUGARDEN USA

Nuu Garden Corp.

6366 Corley Road, Norcross GA 30071
www.nuugarden.com

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Nuu Garden Corp.

Enjoy life & Share Happiness

Service Card



WARRANTY INFORMATION

THANK YOU for your trust

Dear Customer,

Thank you for choosing Nuu Garden products. Nuu Garden® and Patio Time® are under the Nuu Garden Corp.'s flag as premium outdoor furniture brands.

Our customer service team are ready to offer quick assistance to all kinds of problems in quality, logistics, installation, exchange and returns, etc.

Please contact us by service@nuugarden.com at the very first moment before giving negative reviews or comments online whenever you meet any problems.

And we are always there listening to your demands and suggestions as we believe your need is our top priority.

If satisfied with our products, please introduce our brand to more friends. Your recommendations and five-star reviews online are highly appreciated.

Nuu Garden

Warranty Policy

Limited Warranty Service Up To 1 Year For Quality Issues Of:

- ✓ Frames: 1 Year
- ✓ Wicker and fabric: 1 Year
- ✓ Other parts: 6 Months

Note:

1. Damages caused by man-made or environmental factors are not covered by the warranty.
2. The warranty is only applicable to the purchaser of the original product and is not transferable.
3. This warranty does not apply to damages caused by excessive soling, improper cleaning or treatment, abuse, or abnormal use.
4. According to the limited warranty clause, Nuu Garden Corp.'s sole responsibility is limited to repairing and optionally replacing the applicable product or part found after inspection by authorized manufacturers, so as to prove the defects in material manufacturing. REFUNDS ARE NOT AVAILABLE.

Return Policy

Please refer to the return policy of the site you purchased from

Service Process:

1. Online channel: Please contact Avestar customer service team via Email with relevant purchase proof. Calling the customer service hotline is also welcomed.
2. Offline channels: Please contact the Avestar retailer with original purchase proof and warranty card.



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For more information,
please follow us :



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