

REFURBISHED PRODUCT LIMITED 60 DAYS WARRANTY

Dynamic Warranty Solutions offers the following warranty to the original purchaser of a product:

If you need service on your unit and this product requires repair during the 60 days warranty period, please submit the Service Request to returns.dws@gmail.com

If the defect occurs within the first 30 days, CTI will cover the cost of shipping to the service center and return shipping to the customer (domestic only).

- Obtain the required return authorization (RA) number from returns.dws@gmail.com
- Attach prepaid return label that will be provided by email.
- Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a description of the problem.

If the defect occurs after the first 30 days. The customer is responsible for shipping charges to the service center.

- Obtain the required return authorization (RA) number from returns.dws@gmail.com
- Send the item freight prepaid and insured.
- CTI is not responsible for shipping damage incurred during transportation of the item to the service center.

We will refuse delivery of any returned unit unless the assigned (RA) number appears on the outside of the shipping carton.

FOR IPADS: WE WILL NOT ACCEPT ANY RETURN WITH AN ICLOUD LOCK

FOR CHROMEBOOKS: WE WILL NOT ACCEPT ANY RETURN WITH AN GMAIL ACCOUNT LOCK

FOR CELL PHONES: WE WILL NOT ACCEPT ANY RETURN THAT HAS A PASSCODE OR AN ACCOUNT LOCK