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INFRARED CARBON HEATER FAQ

SETUP & MAINTENANCE

^ How do I set up my Briza?

1. Take the stand and spread out the bottom three legs making sure it is stable on the ground. Attach the stand mount parts to the top of the stand.

2. Remove the knob bolts from the back of the heater. Hold the heater up against the stand and put the knob bolts back on securing the unit to the stand.

Chat¹

- ▽ Why is the remote not working?
- ▽ How do I clean my heater?
- ▽ Why is there a smell when I turn the heater on?
- ^ What is the unit displaying?

¹
Chat

L1 - Level 1

L2 - Level 2

L3 - Level 3

T - Timer in hours (This feature can only be accessed with the remote)

E2 - This means that the safety tip over feature is engaged, click the toggle button to disengage it. If it is still engaged make sure that the unit is not mounted upside down (when looking at the front of the unit, the toggle button and screen should be on the right side).



Can I use my heater outside?

Yes, the unit has an IP55 weatherproof rating for outdoor use. We do recommend that you plug it in to a cover protected socket and store it indoors when not used for long periods of time.



Can I use an extension cord?

The unit should be plugged directly into a socket.



Is there a warranty?

Your Briza comes with a 30 day buy back guarantee. If you purchased your device online, you have a one year replacement warranty on your Briza.

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