



THE PRODUCT SHOULD BE SENT BACK TOGETHER WITH WARRANTY CARD

## WARRANTY CARD

Sales Channel: ☐ Amazon ☐ AliExpress ☐ Wish ☐ GearBest ☐ eBay ☐ Other \_\_\_\_\_  
Model No.: \_\_\_\_\_ Order No.: \_\_\_\_\_  
Name: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_  
Tel No.: \_\_\_\_\_ Email: \_\_\_\_\_  
Address: \_\_\_\_\_  
Product Problem: \_\_\_\_\_

Date: \_\_\_\_\_ (DD/MM/YY)

When you complete and return this warranty card to us, we collect your personal information for the purposes set out in our Privacy Policy, which is available at [www.iliferobot.com](http://www.iliferobot.com)

## EXCLUSIONS AND LIMITATIONS

Exclusions to the Limited Warranty apply if the defect is related to:

- normal wear and tear (including batteries)
- damage caused by accident, misuse, neglect, fire, water, lightning or acts of nature
- the battery being short-circuited, if the seals are broken or been tampered with, or if the battery has been used in equipment other than those for which it has been specified
- non-compliance with the instructions manual
- deliberate damage or negligence
- use of parts and consumables not provided or recommended by ILIFE
- any modification to the product which has not been performed by ILIFE or done by an authorized third party
- any damage due to inadequate packaging the product for transportation
- external causes beyond our reasonable control

The Limited Warranty does not cover accessories and other consumable items like filters or brushes. The Limited Warranty is invalid if the serial number has been altered, defaced, erased, removed, or illegible in any way, or you are in breach of the terms of the limited warranty or your contract with us.

**ILIFE warrants that its vacuum(including batteries) will be in good working condition for one year from the date of purchase.**

## REMEDIES

If the defective product is covered under our warranty we shall:

- repair the product
- exchange the product with a new or refurbished unit which is at least equivalent to the original product
- exchange the product with a new or refurbished upgraded model which is at least equivalent to the original product

All products must be returned in good condition, in original boxes (whenever possible), and with all accessories to ensure full credit.

The warranty period shall not be extended or renewed with any exchange, repair, replacement or resale of the product. However, the part(s) repaired or replaced during the warranty period will be covered for 90 days from the date of the repair or replacement or the remainder of the original warranty, whichever is longer.