

SPAROOM WARRANTY POLICY

SPAROOM DIFFUSER WARRANTY POLICY

Sparoom's® Diffuser Warranty Policy covers any defect in materials and workmanship under normal consumer usage, as detailed in the product's instruction manual. All Sparoom® Diffusers are covered under the Sparoom® Warranty Policy for **90 days** from the date of purchase. We cannot process refunds for any third-party retail purchases.

To qualify for a **Sparoom® Warranty Claim**, the following conditions must be met:

- You are required to provide a valid proof of purchase
- Troubleshooting steps must be completed & confirmed with a Customer Service Representative
- Cannot have voided warranty resulting from misuse, accident or improper maintenance.

Under this policy, the following is not warranted:

- Damage resulting from:
 - Forceful handling
 - Dropping
 - Excessive temperatures
 - Use of blends containing vegetable oil, massage oils, or carrier oils
 - Use of alternative power cord
 - Dismantlement of the base
- Misplace or loss of parts
- Natural breakdown of materials over extended time and use
- Malfunctioning of unit from not following the recommended cleaning cycles according to the instruction manual

If a defect should occur within the warranty period as the result of the products intended use according to the care instructions, a replacement will be provided. If product is no longer available, we will issue a store credit for the retail value.

Warranty claims are subject to shipping fees.

Customers inquiring outside of the continental U.S. will be redirected to the original point of sale.

Please email us at info@sparoom.com with any questions.