

Product Warranty

WARRANTY FOR NEW PRODUCTS

Your product is warranted to be free of defects in material and workmanship for a period of 1-year from the date of receipt. Should your product develop an issue requiring it to be repaired within this time frame, we will repair or exchange any defective unit at no cost to you. *Excludes: Alaska, Hawaii, Puerto Rico, USA Territories, and International customers

Notice: The above warranties will be considered null and void in the event of damage caused by misuse, neglect, improper handling, or improper installation.

*Alaska, Hawaii, Puerto Rico, USA Territories, and International customers are responsible for all shipping costs and will be invoice for return shipping (from FAVI to customer).

WARRANTY FOR MANUFACTURER REFURBISHED PRODUCTS

Your product is warranted to be free of defects in workmanship for a period of 30-days from date of receipt. Should your product develop an issue requiring it to be repaired within the time frame, we will repair the unit at no cost to you. *Excludes: Alaska, Hawaii, Puerto Rico, USA Territories, and International customers

Notice: The above warranties will be considered null and void in the event of damage caused by misuse, neglect, improper handling, or improper installation.

*Alaska, Hawaii, Puerto Rico, USA Territories, and International customers are responsible for all shipping costs and will be invoice for return shipping (from FAVI to customer).

WARRANTY FOR USED PRODUCTS OR UNAUTHORIZED RESELLER

FAVI offers no warranty for products purchased in "used" condition or from unauthorized reseller.

When purchasing from unauthorized reseller, any warranty offered by FAVI will be voided/invalid. We recommend contacting the store or reseller regarding any warranty offered.

NO WARRANTY REPAIR

If your product is out of warranty and you wish to have a FAVI certified technician repair your product, please contact us. Include your product model number and a description of your issue.

We will charge both parts and labor fees for any out of warranty repair work that is performed.

Please note that we cannot guarantee that your out of warranty unit will be successfully repaired. If we are unable to repair the unit, your invoiced cost will be refunded. We do not include any type of warranty on repairs.

Notice: FAVI only repairs genuine FAVI products. Product sent in for repairs, that are not genuine FAVI products will be return without repairs.

Alaska, Hawaii, Puerto Rico, USA Territories, and International customers are responsible for all shipping costs and will be invoice for return shipping (from FAVI to customer).

NOTICE ON ALL REPAIR WORK:

Minor cosmetic damages may occur during repair work.

Product will be repair to functional state. "Functional" does not mean "Like New" condition. Any cosmetic wear or damage that does not impede the unit's function will not be repaired.