

CYE-WAY INC WARRANTY GUIDE

Thank you for your purchase of product from CYE-WAY INC.

We warrant this product to be free from defects in workmanship and materials, under normal residential use and conditions, for a period of (90) days for the date of delivery.

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. During the Warranty Period, we will repair or replace, at our option, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

Normally we will send new replacement parts for customer to repair the product at no charge. Final solution will subject to the defect of the product case by case.

How long does the coverage last?

The Warranty Period for product is 90 days from the date of delivery. A replacement of product or part assumes the remaining warranty of the original product or 90 days from the date of replacement or repair, whichever is longer.

What does this limited warranty NOT cover?

- Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use
- Any condition resulting from incorrect or inadequate maintenance or care
- Damage resulting from misuse, abuse, negligence, accidents or shipping damage
- Dissatisfaction due to buyer's remorse
- Fabric fading which caused by normal exposure to sunlight.
- Normal wear and tear

What do you have to do?

To obtain warranty service, you must first contact us at aftersales@cye-way.com or call us at **800 385-0608** to determine the problem and the most appropriate solution for you. You can also contact the website where you purchase the product with necessary product information such as PO number, SKU number and defect photo.