

DermaWand®

Warranty

DermaWand® is a professional at-home anti-aging device with advanced technology that is subjected to strict quality control by the manufacturer. We offer a manufacturer's warranty on all devices valid for one year from the date of the original purchase. This policy warrants support for both DermaWand® and DermaWand® Pro should any defects attributable to the manufacturer be found. In such a case, you are entitled to make full use of the benefits of this warranty.

If you are experiencing issues with your device, please give our customer service team a call at 1-800-390-9584. Our agents are trained experts and will be able to assist with troubleshooting the device. Should a defect be found, we will send a replacement free of charge for up to one year after verified purchase. Please note there is a \$9.95 shipping fee on replacement devices.