



Guarantee

Our 10 year guarantee for our Ecoegg. We're always looking at ways to improve our products so they perform better for you, so please don't hesitate to get in contact if you're unsatisfied in any way.

Our 10 year guarantee for our Ecoegg Laundry Egg and Dryer Eggs:



- Our Ecoegg Laundry Egg and Dryer Eggs are guaranteed for a full 10 years from the date of purchase
- If your Ecoegg Laundry Egg or Dryer Eggs break, just get in touch and we will send you a replacement and pay for postage
- This guarantee covers all non-consumable parts. It does not cover consumables.

For further details, or to request a replacement part under the guarantee, please contact Customer Services on 484-364-3663, hello@ecoegg.com or write to us at Ecoegg Ltd, The Hatchery, Steelfields, Owens Way, Gads Hill, Gillingham, Kent, ME7 2RT.

Customer Service opening times run from 9:30 am – 5:30 pm UK time.

Terms & Conditions

1. The 10 year guarantee applies to the Ecoegg Laundry Egg purchased after 1st January 2013
2. The 10 year guarantee covers non-consumable parts only
3. All other products within our range have a one year guarantee on non-consumable parts only
4. The product must have been purchased directly from Ecoegg or from an authorized reseller
5. Proof of purchase required. We will accept the original receipt or a copy of your credit/debit card statement
6. Improper use of the product (in sole view of Ecoegg Ltd) is not covered under this guarantee
7. Accidental damage is not covered under this guarantee
8. Please allow 7 days for your replacement part to arrive
9. This warranty is governed by and in accordance with the laws of England and Wales and each party submits to the jurisdiction of the English Courts, unless otherwise agreed in writing by the parties.