

Terms & Conditions/Health & Safety Information

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the “Product”) and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the Product packaging, use of the Product, or retention of the Product constitutes acceptance of these Terms and Conditions.

- Arbitration Agreement
- Standard Limited Warranty
- End User License Agreement (EULA)
- Health & Safety Information

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Important Legal Information

READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.

Arbitration Agreement - This Product is subject to a binding arbitration agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. ("Samsung"). You can opt out of the agreement within 30 calendar days of the first consumer purchase by emailing optout@sea.samsung.com or calling 1-800-SAMSUNG (726-7864) and providing the applicable information. For complete terms and conditions that bind you and Samsung, refer to the "Arbitration Agreement" section of this document.

Warning: This product contains chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. For more information, please call 1-800-SAMSUNG (726-7864).

Intellectual Property

All Intellectual Property, as defined below, owned by or which is otherwise the property of Samsung or its respective suppliers relating to the Product, including but not limited to, accessories, parts, or software relating thereto, is proprietary to Samsung and protected under federal laws, state laws, and international treaty provisions. Intellectual Property includes, but is not limited to, inventions (patentable or unpatentable), patents, trade secrets, copyrights, software, computer programs, and related documentation and other works of authorship.

You may not infringe or otherwise violate the rights secured by the Intellectual Property. Moreover, you agree that you will not (and will not attempt to) modify, prepare derivative works of, reverse engineer, decompile, disassemble, or otherwise attempt to create source code from the software. No title to or ownership in the Intellectual Property is transferred to you. All applicable rights of the Intellectual Property shall remain with Samsung and its suppliers.

Open Source Software

Some software components of this Product, including but not limited to 'PowerTOP' and 'e2fsprogs', incorporate source code covered under GNU General Public License (GPL), GNU Lesser General Public License (LGPL), OpenSSL License, BSD License and other open source licenses. To obtain the source code covered under the open source licenses, please visit:

<http://opensource.samsung.com>.

Modification of Software

Samsung is not liable for performance issues or incompatibilities caused by your editing of registry settings, or your modification of Operating System (OS) software. Using custom OS software may cause your Product and applications to work improperly. Your carrier may not permit users to download certain software, such as custom OS.

Disclaimer of Warranties; Exclusion of Liability

The information below explains that a user accepts this Product as sold, including the hardware and software components as created and packaged for sale. If the user changes these parameters through a unique modification, Samsung will not be held responsible for damages or issues that result from these end-user changes. Except as set forth in the Standard Limited Warranty that accompanies the Product, the purchaser takes the Product "as is", and Samsung makes no express or implied warranty of any kind whatsoever with respect to the Product, including but not limited to the:

- merchantability of the Product or its fitness for any particular purpose or use;
- design, condition or quality of the Product;
- performance of the Product;
- workmanship of the Product or the components contained therein; or
- compliance of the Product with the requirements of any law, rule, specification or contract pertaining thereto.

Nothing contained in the User Manual or any other document shall be construed to create an express or implied warranty of any kind whatsoever with respect to the Product. In addition, Samsung shall not be liable for any damages of any kind resulting from the purchase or use of the Product or arising from the breach of the express warranty, including incidental, special or consequential damages, or loss of anticipated profits or benefits.

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Section 1: Arbitration Agreement

THIS IS A BINDING LEGAL AGREEMENT ("AGREEMENT") BETWEEN YOU (EITHER AN INDIVIDUAL OR ENTITY) AND SAMSUNG ELECTRONICS AMERICA, INC. ("SAMSUNG"). ELECTRONIC ACCEPTANCE OF THE AGREEMENT, OPENING THE PRODUCT PACKAGING, USE OF THE PRODUCT, OR RETENTION OF THE PRODUCT CONSTITUTES ACCEPTANCE OF THIS AGREEMENT, REGARDLESS OF WHETHER YOU ARE THE ORIGINAL PURCHASER, USER, OR OTHER RECIPIENT OF THE PRODUCT.

YOU AND SAMSUNG EACH AGREE THAT ALL DISPUTES BETWEEN YOU AND SAMSUNG RELATING IN ANY WAY TO OR ARISING IN ANY WAY FROM THE STANDARD LIMITED WARRANTY OR THE SALE, CONDITION OR PERFORMANCE OF THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION, AND NOT BY A COURT OR JURY. ANY SUCH DISPUTE SHALL NOT BE COMBINED OR CONSOLIDATED WITH A DISPUTE INVOLVING ANY OTHER PERSON'S OR ENTITY'S PRODUCT OR CLAIM, AND SPECIFICALLY, WITHOUT LIMITATION OF THE FOREGOING, SHALL NOT UNDER ANY CIRCUMSTANCES PROCEED AS PART OF A CLASS ACTION. THE ARBITRATION SHALL BE CONDUCTED BEFORE A SINGLE ARBITRATOR, WHOSE AWARD MAY NOT EXCEED, IN FORM OR AMOUNT, THE RELIEF ALLOWED BY THE APPLICABLE LAW.

The arbitration shall be conducted according to the American Arbitration Association (AAA) Commercial Arbitration Rules applicable to consumer disputes. The AAA Rules are available online at

adr.org or by calling the AAA at

1-800-778-7879. This Agreement is entered into pursuant to the Federal Arbitration Act. The laws of the State of New York, without reference to its choice of law principles, shall govern the interpretation of the Agreement and all disputes that are subject to this Agreement. The arbitrator shall decide all issues of interpretation and application of this Agreement.

For any arbitration in which your total damage claims, exclusive of attorney fees and expert witness fees, are \$5,000.00 or less ("Small Claim"), the arbitrator may, if you prevail, award your reasonable attorney fees, expert witness fees and costs as part of any award, but may not grant Samsung its attorney fees, expert witness fees or costs unless it is determined that the claim was brought in bad faith. In a Small Claim case, you shall be required to pay no more than half of the total administrative, facility and arbitrator fees, or \$50.00 of such fees, whichever is less, and Samsung shall pay the remainder of such fees. Administrative, facility and arbitrator fees for arbitrations in which your total damage claims, exclusive of attorney fees and expert witness fees, exceed \$5,000.00 ("Large Claim") shall be determined according to AAA rules. In a Large Claim case, the arbitrator may grant to the prevailing party, or apportion among the parties, reasonable attorney fees, expert witness fees and costs to the extent allowed by the applicable law. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction.

This Agreement also applies to claims against Samsung's employees, representatives, parents and other affiliates if any such claim relates in any way to or arises in any way from the Standard Limited Warranty or the Product's sale, condition or performance. You may opt out of this Agreement by providing notice to Samsung no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product. To opt out, you must send notice by e-mail to optout@sea.samsung.com, with the subject line: "Arbitration Opt Out." You must include in the opt-out email (a) your name and address; (b) the date on which the Product was purchased; (c) the Product model name or model number; and (d) the IMEI or MEID or Serial Number, as applicable, if you have it (the IMEI or MEID or Serial Number can be found (i) on the Product box; (ii) on the Product information screen which can be found under "Settings;" (iii) on a label on the back of the Product beneath the battery, if the battery is removable; and (iv) on the outside of the Product if the battery is not removable).

Alternatively, you may opt out by calling 1-800-SAMSUNG (726-7864) no later than 30 calendar days from the date of the first consumer purchaser's purchase of the Product and providing the same information. These are the only two forms of notice that will be effective to opt out of this Agreement.

Opting out of this Agreement will not affect in any way the benefits to which you would otherwise be entitled, including the benefits of the Standard Limited Warranty.

Section 2: Standard Limited Warranty

What is covered and for how long?

SAMSUNG ELECTRONICS AMERICA, INC. warrants that this Product is free from defects in material and workmanship under normal use and service for the warranty period. The warranty period commences upon the date of purchase by the first consumer purchaser and continuing for the following specified period of time after that date:

- Device: 1 Year
- Batter(ies)*, including Internal Batteries: 1 Year
- Other Accessories*: 1 Year

*If applicable.

What is not covered?

This Standard Limited Warranty is conditioned upon proper use of the Product. This Standard Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by Samsung; (c) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (d) equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered or made illegible; (e) ordinary wear and tear; (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by Samsung; (g) defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by Samsung, including but not limited to installation of unauthorized software and unauthorized root access, both of which shall void this limited warranty;

(h) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source; (i) defects or damage resulting from cellular signal reception or transmission, or viruses or other software problems introduced into the Product; or (j) Product used or purchased outside the United States. This Standard Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Standard Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by Samsung for charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the Samsung device for which it is specified.

What are Samsung's obligations?

During the applicable warranty period, provided the Product is returned in accordance with the terms of this Standard Limited Warranty, Samsung will repair or replace the Product, at Samsung's sole option, without charge. Samsung may, at Samsung's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned or new Product. Repaired/replaced cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Products will be warranted for a period equal to the remainder of the original Standard Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards and equipment shall become the property of Samsung. Except to any extent expressly allowed by applicable law, transfer or assignment of this Standard Limited Warranty is prohibited.

What must you do to obtain warranty service?

To obtain service under this Standard Limited Warranty, you must return the Product to an authorized phone service facility in an adequate container for shipping, accompanied by the sales receipt or comparable proof of sale showing the original date of purchase by the first consumer purchaser, the serial number of the Product and the seller's name and address.

To obtain assistance on where to deliver the Product, please call Samsung Customer Care 1-800-SAMSUNG (726-7864). If Samsung determines that any Product is not covered by this Standard Limited Warranty, you must pay all parts, shipping, and labor charges for the repair or return of such Product.

You should keep a separate backup copy of any contents of the Product before delivering the Product to Samsung for warranty service, as some or all of the contents may be deleted or reformatted during the course of warranty service.

What are the limits on Samsung's liability?

This Standard Limited Warranty sets out the full extent of Samsung's responsibilities, and the exclusive remedy regarding the products.

All implied warranties, including without limitation, implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this limited warranty. In no event shall Samsung be liable for damages in excess of the purchase price of the product or for, without limitation, commercial loss of any sort; loss of use, time, data, reputation, opportunity, goodwill, profits or savings; inconvenience; incidental, special, consequential or punitive damages; or damages arising from the use or inability to use the product. Some states and jurisdictions do not allow limitations on how long an implied warranty lasts, or the disclaimer or limitation of incidental or consequential damages, so the above limitations and disclaimers may not apply to you.

Samsung makes no warranties or representations, express or implied, statutory or otherwise, as to the quality, capabilities, operations, performance or suitability of any third-party software or equipment used in conjunction with the product, or the ability to integrate any such software or equipment with the product, whether such third-party software or equipment is included with the product distributed by Samsung or otherwise. Responsibility for the quality, capabilities, operations, performance and suitability of any such third-party software or equipment rests solely with the user and the direct vendor, owner or supplier of such third-party software or equipment.

Nothing contained in the User Manual or any other document shall be construed to create an express warranty of any kind with respect to the Product. No agent, employee, dealer, representative or reseller is authorized to modify or extend this Standard Limited Warranty or to make binding representations or claims, whether in advertising, presentations or otherwise, on behalf of Samsung regarding the Products or this Standard Limited Warranty.

This Standard Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Severability

If any portion of this Standard Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Standard Limited Warranty.

Precautions for Transfer and Disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks and other problems of this sort, it is recommended that the device be returned to Samsung's Customer Care Center for an Extended File System (EFS) Clear which will eliminate all user memory and return all settings to default settings.

Please contact the Samsung Customer Care Center for details.

Important: Please provide warranty information (proof of purchase) to Samsung's Customer Care Center in order to obtain service under a valid warranty at no charge. If the warranty has expired on the device, charges may apply. No reproduction in whole or in part allowed without prior written approval. Specifications and availability subject to change without notice.

Section 3: End User License Agreement

The full End User License Agreement (EULA) for your device can be found online:

- English: www.samsung.com/us/Legal/SamsungLegal-EULA4
- Spanish: www.samsung.com/us/Legal/SamsungLegal-EULA4/#SPANISH

Section 4: Health & Safety Information

This section outlines important safety precautions associated with using your device. The terms “mobile device” or “cell phone” are used in this section to refer to your device. **Read this information before using your device.**

For specific provisions or legal information relating to your device, please refer to the printed Terms & Conditions included with your device, or visit www.samsung.com and use the model number to locate the product support page.

Caution! The Gear VR is designed for compatibility across multiple devices. Use care when installing or removing a compatible device. Use the Gear VR for its intended purpose only. Using the Gear VR for other purposes may result in injury.

FCC Part 15 Information and Notices

Caution! Any device that uses Bluetooth or Wi-Fi is subject to FCC Part 15. Any device with a power supply is subject to Part 15 which also covers both intentional radiators (Bluetooth and Wi-Fi) and unintentional radiators (such as emissions from power supplies and circuit boards).

Pursuant to part 15.21 of the FCC Rules, you are cautioned that changes or modifications not expressly approved by Samsung could void your authority to operate the device. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution! This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Notice

The device may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the mobile device if such interference cannot be eliminated.

Common Use, Care and Safe Handling

This section outlines the most common safe use and handling instructions for your Samsung devices and its internal components.

For specific battery or mobile device safety information, refer to that section below.

Avoid exposing your device and components to extreme heat or cold.

- The device can safely be used in locations and environments with temperatures between 0°C / 32°F and 35°C / 95°F.
- Avoid prolonged exposure of your device to temperatures below 0°C / 32°F or above 45°C / 113°F.
- Using your device for prolonged periods outside the recommended safety ranges can damage the device and reduce the storage capacity and lifespan of your battery.
- Do not store your device in extremely hot areas (such as the inside of a parked car in the summertime).
- Leaving your device in this environment can cause issues such as: screen malfunction due to burn-in, overheating of the internal components, and leakage or explosion of the internal battery.
- Do not expose your device to direct sunlight for an extended period of time (such as by leaving it on the dashboard of your car). This can damage your screen.

Do not allow the device or battery to be handled improperly.

- Do not allow a child or other persons requiring supervision to touch or handle mobile device batteries.
- Mishandling batteries can lead to damage, leakage, and puncturing of the housing.
- Children or other persons requiring supervision can accidentally choke on small device components or parts, especially if they have broken off.

- If a child or other person tries to suck on or bite the device, this can lead to water damage and puncturing of the housing. Damaged batteries can leak caustic and toxic materials.

Do not let the mobile device or battery come in contact with liquids.

Caution! If your device has an IP rating that restricts water ingress, then these devices can get wet. It is those devices without an IP water-resistance rating (ex: IP67/IP68) that should not get wet, as liquids can seep into those device's components and cause both corrosive and electric damage to your device.

- Although the batteries have been properly sealed, liquids can get into the device's circuits, leading to corrosion. Even when the device appears to be dry and operates normally, the circuitry could slowly corrode and pose a safety hazard. If exposed to liquids for a prolonged period of time, this corrosive condition can worsen and pose a chemical danger to the battery surroundings.
- If the device and/or battery get wet, have them checked by your service provider or contact Samsung, even if they appear to be working properly.
- Keep the mobile device dry. Precipitation, sweat, humidity, and liquids contain minerals that will corrode electronic circuits. If the mobile device does get wet, follow the proper drying recommendations outlined in your manual and DO NOT accelerate drying with the use of an oven, microwave, or dryer, because this may damage the mobile device and could cause a fire or explosion.
- Do not turn on your device if it is wet. If it was already wet when on, immediately turn off your device and dry it with an appropriate towel.

- The device battery comes with an internal liquid indicator that will record if any water has damaged the battery. Water damage to your device may void the manufacturer's warranty.

Do not handle the device or components with wet hands.

- Do not touch the device, cords, battery, or other internal components with wet hands. Doing so may cause an electric shock to you or damage to the mobile device's components.

Do not dispose of the device or the battery in a fire.

- Materials in your battery can become flammable when heated externally.
- The device or the battery may explode when overheated and exposed to an extreme heat source, such as a fire.
- External heat sources can severely damage the internal batteries' components.

Use proper disposal methods for your device and battery.

- Due to the variety of internal circuitry and battery components found in a device, you must properly dispose of these devices by using approved recycling services.
- Do not throw away your battery in the trash as it contains potentially hazardous materials.
- Please refer to the **Samsung Recycling Information** section of this document, also found in the printed Terms & Conditions included in the box, to help you properly dispose of any mobile device or battery.
- For additional information, contact your nearest Samsung-authorized service center at: www.samsung.com/us/support/customerservice/

Protect the device, battery, and other components from damage.

- Avoid exposing your device, battery or other components to extremes of heat, cold, or wet conditions as this can place undue stress on the device components.
- Avoid exposing the device to environments with high external pressures, which could lead to internal damage or overheating.
- Never use a damaged battery. If you consider a battery to be damaged, please seek technical support to obtain a replacement. Use of a damaged battery can cause electrical shorts, overheating, and other component failures.

Avoid dropping the device or battery.

- Dropping the device or the battery, especially on a hard surface, can potentially damage the device and battery. If you suspect damage to the device or battery, take it to a Samsung-authorized service center for inspection.

Proper Battery Use, Care and Safe Handling

Although newer devices contain internal batteries, knowing how to properly maintain and safeguard these components is still very important. Battery life and proper use go hand-in-hand, and to make the best use of your battery, it's important that you review these important maintenance and safe use recommendations:

Caution! Internal batteries are not intended to be removed by unauthorized parties. For servicing, please contact your nearest Samsung-authorized service center at: www.samsung.com/us/support/customerservice/

Important: Handle and store batteries properly to avoid injury or damage.

Most battery issues arise from improper handling of batteries and, particularly, from the continued use of damaged batteries.

Do not disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.

- Do not put a high degree of pressure on the battery. This can cause leakage or an internal short circuit, resulting in overheating, and exposure of internal components.
- Exposure of internal components can cause damage to both yourself and your surroundings.

Do not place your battery in or near a heat source.

- Excessive heating can damage the device and/or the battery. Exposing these components to excessive heat for a prolonged period could cause the device or the battery to explode. Avoid leaving your device in your car under prolonged high temperatures such as those above 45°C / 113°F.

Do not dry your battery with an external heat source.

- Only use a dry lint-free cloth to dry the moistened battery.
- Do not dry a wet or damp battery with an appliance or heat source. Extreme heat sources can adversely affect the internal battery components even though the outside might not appear damaged.

Some applications or prolonged usage may increase device temperature.

- Some applications that are constantly running and accessing the mobile network or Wi-Fi can cause the device and internal battery to run hot over time. Applications such as video streaming or real-time video game services may use a lot of energy and processing power.
- Prolonged skin contact with a device that is hot may produce skin discomfort or redness, or low temperature burns.

Store your battery in an appropriate place

- Do not expose your battery to heavy smoke or fumes as these might contaminate internal components.

- Do not store your battery in environments with high levels of humidity.
- Do not store your battery with metal items such as keys or coins. These metal objects can scratch or puncture your battery and cause issues.
- Avoid storing your battery near magnetic fields such as card readers or magnetic chargers. Your battery may quickly discharge in these environments resulting in internal damage.
- Although you can store your battery in an environment with ambient temperatures below 0°C / 32°F or above 45°C / 113°F for a short period of time, prolonged exposure at these temperatures can pose a high risk of damage to the battery.

Provide adequate ventilation during proper use.

- Always ensure that the device has adequate ventilation and air flow.
- Covering the device can significantly affect air flow may affect the performance of the device and poses a possible risk of fire or explosion, which could lead to serious bodily injuries or damage to property.
- Covering the device can trap any dissipating heat and redirect it back to the device while it's active. Although the device might not currently be in full use, background applications and functions can generate heat that can accidentally be trapped when covered.

Use proper care when using optional protective or battery cases.

Cases can be useful to help protect your device from damage or to provide additional battery storage.

- When a device is enclosed within one of these protective charging cases, it might be difficult for the device and battery to properly dissipate the heat that is being generated.
- If the device begins to get hot or seems to have difficulty cooling down, please remove the device from its external case and allow it to cool down before placing the case back on.

Do not handle a damaged or leaking battery.

- Do not let leaking battery fluid come in contact with your eyes, skin or clothing.
- For safe disposal options, contact your nearest Samsung-authorized service center at: <http://www.samsung.com/us/support/customerservice/>

Never use any charger or battery that is damaged in any way.

- If your battery appears scratched, nicked, or smells odd (like burnt plastic or a chemical smell), immediately place it aside and either dispose of it properly or call customer service.

Warning: Use only Samsung approved batteries, and recharge your battery only with Samsung approved chargers which are specifically designed for your device. Use of a non-Samsung approved battery or charger may present a risk of fire, explosion, leakage, or other hazard. Samsung's warranty does not cover damage to the device caused by non-Samsung approved batteries and/or chargers.

Do not use incompatible batteries and chargers.

- Some websites and second-hand dealers not associated with reputable manufacturers and carriers might be selling incompatible or even counterfeit batteries and chargers.
- Consumers should purchase manufacturer or carrier-recommended products and accessories. If unsure about whether a replacement battery or charger is compatible, contact the manufacturer of the battery or charger.

Use of incompatible devices, batteries, and charging devices could result in damage to the equipment and a possible risk of fire, explosion, or leakage, leading to serious injuries, damages to your device, or other serious hazards.

Proper Device Use, Care and Safe Handling

Your device is a product of superior design and craftsmanship and should be treated with care. Procedures and suggestions on the proper use and maintenance of your device and its internal components should always be followed.

Caution! The burn threshold according to IEC guide 117 for glass material is 1 min at 56°C (~133°F), 10 min at 48°C (~118°F), and 8 hours (or longer) at 43°C (~109°F).

The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years:

If the device feels warm or hot, close down all applications or if necessary, turn off the device completely until it cools down and discontinue use.

Store your device in an appropriate place.

- Although you can store your device in an environment with ambient temperatures between -20°C / -4.0°F and 50°C / 122°F for a short period of time, prolonged exposure within this range can pose a high risk of damage to the device.

IMMEDIATELY stop using your device if:

- You are in an environment where use of your device is not authorized or restricted. This can include areas with flammable materials, hospitals and fueling areas.
- You notice any unusual smells coming from your device or battery.
- You see any smoke or liquids coming from your device.
- Your device or battery begins to overheat, even while not in use.

Any of these conditions can indicate an issue with the internal components. Immediately turn off your device and, if possible, safely remove your internal battery.

Quickly contact your nearest authorized retailer or Samsung-authorized service center for technical support. To find a Samsung-authorized service center, visit <http://www.samsung.com/us/support/customerservice/>

Microwaves

- Do not try to dry your device in a microwave oven. Doing so may cause a fire or explosion.
- Do not dry a wet or damp device with an appliance or heat source such as a microwave oven, hair dryer, iron, or radiator. These extreme sources or heat can adversely affect the internal battery components even though the outside might not appear damaged.
- Using these heating methods can cause the internal battery to leak, resulting in damage to your screen and related components, and lead to fire.

Dust and dirt

- Do not expose your device to dust, dirt, or sand.
- Exposing your device (and its internal components, such as a battery) to this type of environment can lead to seepage of the damaging contaminants into the internal parts of your device and lead to issues such as corrosion, malfunctions, short-circuiting, electrical shock, and other harmful conditions.

Cleaning solutions

- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the mobile device.
- Wipe it with a soft cloth slightly dampened in a mild soap and water solution; dry the device with a soft, lint-free cloth. **DO NOT APPLY THESE CLEANING SOLUTIONS TO THE CHARGING TERMINAL OR COMPONENTS.**
- If the mobile device has a retractable camera lens, do not use soap and water to clean the lens. Use a blower or brush or lens cleaning paper dampened in a lens cleaning solution.
- Although intended to help clean a device, these liquid cleaning solutions can have the same detrimental effects on your device and its internal components as other liquids do.

- When in doubt, use extra care to clean your device. Most liquid cleaning methods can still be dangerous to use.

Shock or vibration - Avoid dropping the device

- Do not drop, knock, or shake the mobile device. Rough handling can break internal circuit boards.
- Dropping the device or the battery, especially on a hard surface, can potentially cause damage to the device and battery. If you suspect damage to the device or battery, take it to a service center for inspection.

Paint

- Do not place any paint or painting materials (liquids) onto the mobile device.
- Paint can clog the device's moving parts or ventilation openings and prevent proper operation.

Do not place foreign materials between your device and a wireless charger

- Be careful not to introduce external materials such as metal objects, magnets, magnetic strips or magnetic cards between your wireless charging dock and a mounted mobile device.
- If these materials interfere with the proper contact between the wireless charger and your mobile device, your device might not charge properly or may cause the charger to overheat.
- Keep the area clear and make sure there is proper contact between the two devices.

UL Certified Travel Charger

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED BELOW MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.

DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.

The Travel Charger for this device has met applicable UL safety requirements. Please adhere to the following safety instructions per UL guidelines:

1. For connection to a power supply not in North America, use an attachment plug adaptor of the proper configuration for the power outlet.
2. This power unit is intended to be correctly oriented in a vertical or horizontal or floor mount position.

Samsung Mobile Products and Recycling

Warning: Never dispose of batteries in a fire because they may explode.

Samsung cares for the environment and encourages its customers to properly dispose of Samsung mobile devices, batteries and accessories in accordance with local regulations. In some areas, disposal of these items in household or business trash may be prohibited.

Proper disposal of mobile devices and batteries is not only important for safety, it benefits the environment. We've made it easy for you to recycle old Samsung mobile devices and batteries by working with respected take-back companies in every state in the country. Help us protect the environment - recycle!

Device Temperature

Caution! Some applications or prolonged usage may increase device temperature.

Prolonged skin contact with a device that is hot to the touch may produce skin discomfort or redness, or low temperature burns. If the device feels hot to the touch, discontinue use and close all applications or turn off the device until it cools.

Always ensure that the device has adequate ventilation and air flow. Covering the device can significantly affect air flow, may affect the performance of the device, and poses a possible risk of fire or explosion, which could lead to serious bodily injuries or damage to property. Covering the device can trap any dissipating heat and redirect it

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back to the device while it's active. Although the device might not currently be in full use, background applications and functions can generate heat that can accidentally be trapped when covered.

Operating Environment

Remember to follow any special regulations in force in any area. When connecting the mobile device or any accessory to another device, read the accessory's user guide for detailed safety instructions. Do not connect incompatible products.

Using Your Mobile Device Near Other Electronic Devices

Most modern electronic equipment is shielded from Radio Frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless mobile device. Consult the manufacturer to discuss alternatives.

Hearing Aid Information for Mobile Devices

For additional detailed information regarding potential interference and precautions needed for Hearing Aids, please visit: www.fda.gov/Radiation-EmittingProducts/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/ucm116327.htm

Other Medical Devices

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Switch your mobile device off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Posted Facilities

Remember to follow any special regulations in force in any area, and always switch your mobile device off where posted notices require you to do so, or when it may cause interference or danger.

Potentially Explosive Environments

Switch your mobile device off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised to switch the mobile device off while at a refueling point (service station).

You are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles, such as grain, dust, or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association.

General Instructions and Precautions

Any changes or modifications to your mobile device not expressly approved by Samsung could void your warranty for this equipment and void your authority to operate this equipment. Always follow these instructions and observe these precautions while using the Gear VR headset to reduce the risk of injury or discomfort. Only use approved batteries, antennas, and chargers. The use of any unauthorized accessories may be dangerous and void the device warranty if said accessories cause damage or a defect to the device.

Although your device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

- Review the hardware and software recommendations for use of the Gear VR. Risk of discomfort may increase if recommended hardware and software is not used.
- Your Gear VR is not designed for use with any ineligible device, accessory and/or software. Use of an ineligible device, accessory and/or software may result in injury to you or others, and may cause performance issues or damage to your system and related services.
- We recommend seeing a doctor before using the Gear VR if you are pregnant, elderly, have pre-existing binocular vision abnormalities or psychiatric disorders, or suffer from a heart condition or other serious medical condition.
- The Gear VR can be affected by magnetic interference created by items, such as computers, TVs, or electric cables. Avoid using the Gear VR in areas affected by magnetic interference.
- Use only in a safe environment. The Gear VR produces an immersive virtual reality experience that distracts you from and blocks your view of your actual surroundings. For the safest experience, remain seated or stationary when using the Gear VR. Use of the Gear VR may cause loss of balance. Take special care to ensure that you are not near other people, objects, stairs, balconies, windows, furniture, or other items that you can bump into or knock down when using — or immediately after using — the Gear VR headset.
- Do not handle sharp or otherwise dangerous objects while using the Gear VR. Never wear the Gear VR in situations that require attention, such as walking, bicycling, or driving. Serious injuries can occur from tripping, running into or striking walls, furniture or other objects, so clear an area for safe use before using the Gear VR.

- Make sure the Gear VR headset is level and secured comfortably on your head, and that you see a single, clear image.
- Take care not to stand up or move around while the Gear VR is “plugged in”, as this may cause injury to the user or damage the device.
- Ease into the use of the Gear VR to allow your body to adjust; use for only a few minutes at a time at first, and only increase the amount of time using the Gear VR gradually as you grow accustomed to virtual reality. Looking around when first entering virtual reality can help you adjust to any small differences between your real world movements and the resulting virtual reality experience.
- A comfortable virtual reality experience requires an unimpaired sense of motion and balance.
- Do not use the Gear VR when you are tired, need sleep, are under the influence of alcohol or drugs, are hung-over, have digestive problems, are under emotional stress or anxiety, or when suffering from cold, flu, headaches, migraines, or earaches, as this can increase your susceptibility to adverse symptoms.
- Do not use the Gear VR while in a moving vehicle such as a car, bus, or train, as this can increase your susceptibility to adverse symptoms.
- Take at least a 10 to 15 minute break every 30 minutes, even if you don’t think you need it. Each person is different, so take more frequent and longer breaks if you feel discomfort. You should decide what works best.
- Do not wear the Gear VR without a phone attached.

- Listening to sound at high volumes can cause irreparable damage to your hearing. Background noise, as well as continued exposure to high volume levels, can make sounds seem quieter than they actually are. Due to the immersive nature of virtual reality, do not use the Gear VR with the sound at a high volume, so that you can maintain awareness of your surroundings and reduce the risk of hearing damage.
- The Gear VR may be equipped with a “passthrough” feature which permits you to temporarily see your surroundings for brief real world interaction. You should always remove the Gear VR for any situation that requires attention or coordination.
- Do not drive or operate a car, other vehicle, or heavy machinery while using or wearing the Gear VR headset.
- Stop using the Gear VR if it seems to be hot. Prolonged contact with an overheated device can cause burns.
- When using apps that require a higher amount of power or using these apps for an extended period, the mobile device may feel hot to the touch. When the Gear VR detects high temperature, a message appears on the screen warning you to stop wearing the Gear VR and to wait until it cools down. Stop using the Gear VR until the mobile device has cooled down, then you may resume use. This is normal and should not affect the mobile device’s lifespan or performance.

Discomfort

- Immediately discontinue use if anyone using the Gear VR experiences any of the following symptoms: seizures; loss of awareness; eye strain; eye or muscle twitching; involuntary movements; altered, blurred, or double vision or other visual abnormalities; dizziness; disorientation; impaired balance; impaired hand-eye coordination; excessive sweating; increased salivation; nausea; lightheadedness; discomfort or pain in the head or eyes; drowsiness; fatigue; or any symptoms similar to motion sickness.
- Just as with the symptoms people can experience after they disembark a cruise ship, symptoms of virtual reality exposure can persist and become more apparent hours after use. These post-use symptoms can include the symptoms above, as well as excessive drowsiness and decreased ability to multi-task. These symptoms may put you at an increased risk of injury when engaging in normal activities in the real world.
- Do not drive, operate machinery, or engage in other visually or physically demanding activities that have potentially serious consequences (i.e., activities in which experiencing any symptoms could lead to death, personal injury, or damage to property), or other activities that require unimpaired balance and hand-eye coordination (such as playing sports or riding a bicycle, etc.) until you have fully recovered from any symptoms.
- Do not use the Gear VR until all symptoms have completely subsided for several hours. Make sure you have properly configured the Gear VR before resuming use.
- Be mindful of the type of content that you were using prior to the onset of any symptoms because you may be more prone to symptoms based upon the content being used.
- Consult with a doctor if you have serious and/or persistent symptoms.

Other Warnings

- **Repetitive Stress Injury.** Prolonged use can make your muscles, joints or skin hurt. If any part of your body becomes tired or sore while playing, or if you feel symptoms such as tingling, numbness, burning or stiffness, stop and rest for several hours before playing again. If you continue to have any of the above symptoms or other discomfort during or after play, stop playing and consult a doctor.
- **Radio Frequency Interference.** The Gear VR headset, can emit radio waves that can affect the operation of nearby electronics, including cardiac pacemakers. If you have a pacemaker or other implanted medical device, do not use the Gear VR without first consulting your doctor or the manufacturer of your medical device. Maintain a safe distance between the Gear VR and your medical devices, and stop using the Gear VR if you observe a persistent interference with your medical device.

Note: The Gear VR does not come with a power adapter and receives its power from the connected mobile device.

- **Controller.** Your Gear VR may be used with a third-party controller. Consult the manufacturer for health and safety warnings for the controller. For Samsung-branded controllers, consult <http://www.samsung.com/us/Accessory-Legal/>. Always use included wrist straps with controllers to secure the controller to your wrist when in use.
- **Electrical Shock.** To reduce risk of electric shock:
 - Do not modify or disassemble any of the components provided.
 - Do not use the Gear VR if any cable is damaged or any wires are exposed.
 - Do not expose a power adapter to water or moisture.

- Unplug the mobile device's power adapter before cleaning, and clean only with a dry cloth.
- Keep the mobile device's power adapter away from open flames and other heat sources.
- Use only the power adapter provided with the mobile device.
- **Sunlight Damage.** Do not leave the Gear VR in direct sunlight. Exposure to direct sunlight can damage the Gear VR and any connected mobile device.
- **Damaged or Broken Device.** Do not use your device if any part is broken or damaged. Do not attempt to repair any part of your device yourself. Repairs should only be made by an authorized servicer.
- **Skin Conditions.** To avoid transferring contagious conditions (like pink eye), do not share the Gear VR with persons with contagious conditions, infections or diseases, particularly of the eyes, skin or scalp. The Gear VR should be cleaned between each use with skin-friendly antibacterial wipes (particularly the lenses) and dried with a microfiber cloth.
- **Skin Irritation.** The Gear VR is worn next to your skin and scalp. Stop using the Gear VR if you notice swelling, itchiness, or other irritation. If symptoms persist, contact a doctor.
- **Additional Information.** Do not shine a laser or external light source through the lenses as it may damage the screen. Store components in their storage case when not in use to minimize unintentional damage or environmental exposure.

Caution! The factory lens protectors are pre-installed on the Gear VR. Remove the mobile device screen protector to get clear visibility.

- When using a headset in dry environments, static electricity can build up in the headset and cause a small quick static electrical shock. To minimize the risk of electrostatic discharge from the headset avoid using the headset in extremely dry environments or touch a grounded unpainted metal object to discharge static electricity before inserting the headset.
- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the mobile device, its parts, or accessories.
- Some people (about 1 in 4000) may have severe dizziness, seizures, epileptic seizures or blackouts triggered by light flashes or patterns, and this may occur while they are watching TV, playing video games or experiencing virtual reality, even if they have never had a seizure or blackout before or have no history of seizures or epilepsy. Such seizures are more common in children and young people under the age of 20. Anyone who has had a seizure, loss of awareness, or other symptom linked to an epileptic condition should consult with a doctor before using the Gear VR.
- Reduce risk of repetitive motion injuries. When you repetitively perform actions, such as pressing keys, drawing characters on a touchscreen with your fingers, or playing games, you may experience occasional discomfort in your hands, neck, shoulders, or other parts of your body. When using your mobile device for extended periods, hold the device with a relaxed grip, press the keys lightly, and take frequent breaks. If you continue to have discomfort during or after such use, stop use and see a physician.

- While using your mobile reduce risk of repetitive motion injuries. When you repetitively perform actions, such as pressing keys, drawing characters on a touchscreen with your fingers, or playing games, you may experience occasional discomfort in your hands, neck, shoulders, or other parts of your body. When using your mobile device for extended periods, hold the device with a relaxed grip, press the keys lightly, and take frequent breaks. If you continue to have discomfort during or after such use, stop use and see a physician.
- If your mobile device has a camera flash or light, do not use the flash or light close to the eyes of people or pets.

Restricting Children's Access to Your Mobile Device

The Gear VR should not be used by children under the age of 13, as young children are in a critical period in visual development. Adults should monitor children (age 13 and older) who are using or have used the Gear VR for any of the symptoms described below, and should limit the time children spend using the Gear VR and ensure they take breaks during use..

Prolonged use should be avoided, as this could negatively impact hand-eye coordination, balance, and multi-tasking ability. Adults should monitor children closely during and after use of the Gear VR for any decrease in these abilities.

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