



6 Month Warranty Card – Small Kitchen Appliances

Order number:	Model Number: SM-AIR-
Purchase date:	Customer Name:
Staff signature and name: (Office ONLY)	Date submitting warranty claim: (OFFICE ONLY)
Store Name: (where was item purchased)	Customer Signature:

- The customer whose name is shown in the invoice must present proof of purchase and this warranty card
- This warranty certificate becomes effective from the date of purchase
- We will repair the product at no cost by using new or refurbished replacement parts, only if it is still under warranty
- During the warranty period, Emerald will only repair or replace the item ONCE
- Shipping cost **MUST** be covered by customer whose name is shown on the invoice – be ready to send payment via check or by credit card

Warranty card will not be valid if

- Customer does not present proof of purchase (invoice that shows amount paid and order date)
- Customer does not present a video that shows malfunctioned item
- Customer does not provide us with the warranty card filled out
- Item is damaged by improper operation/use, by not following user manual instructions
- Damages are caused by external sources, impact, scratched or cosmetic damage, evidence of residues of water, food inside the unit
- If warranty card has expired

If you have any questions to our support team support@eandeusa.com