

# Surface standard warranty and Microsoft Complete for Surface

**Your new Surface comes with a one-year limited hardware warranty and 90 days of technical support.**

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In addition to the standard limited warranty, you may also have the option to purchase additional protection for your Surface. (Not available in all markets.)

This page describes the warranty and service options available for Surface.

Business customers: See [Surface Support for business](#) for more information about warranty, service, and extended service plans.

## Standard limited warranty coverage

With the standard limited warranty you get:

- 1 year of warranty for hardware defects and malfunctions.
- 90 days of technical support for preinstalled software from the experts at Microsoft Answer Desk for Surface.

## Microsoft Complete

With Microsoft Complete, you get:

- 2 years of technical support from Answer Desk.
- An additional year of limited warranty coverage.
- Accidental damage protection—even from drops and spills.\*

You can buy Microsoft Complete within 45 days of the Surface date of purchase. Buy it with your Surface at a [Microsoft Store](#). Or, after purchase, you can [contact us](#) to buy Microsoft Complete.

\*Deductible applies for Accidental Damage Claims: Limit 2 Claims

## Ongoing technical support

You can contact [Answer Desk](#) with your questions even after your warranty runs out. (Fees may apply.)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.