

ZAGG Warranty Policies

You must register your product at ZAGG.com before it is warranted. If you purchased your product at ZAGG.com, the product is automatically registered. All ZAGG warranties are non-transferrable and are only available to the original end-user of the product. Warranties do not apply to products purchased from online vendors unauthorized to sell ZAGG product including ebay.com.

30 DAY RETURN POLICY – 1 YEAR MANUFACTURER’S WARRANTY LIMITED WARRANTY

PRODUCTS	Products purchased from ZAGG.com or from an authorized ZAGG-branded Retail Outlet	All Products	It
WARRANTY PERIOD	Purchase date – day 30	Purchase date – day 365	Pu
POLICY AND WARRANTY APPLICABILITY	Products purchased directly from ZAGG.com or from an authorized ZAGG-branded Retail Outlet	Defects in materials and workmanship under normal use	V du
EXCLUSIONS	None	Damages caused by operating the product outside its intended use	Th c
REMEDY – AT ZAGGS SOLE DISCRETION	Replacement at no charge, exchange the product with a product that is of equal value or refund the purchase price of the product	Replacement at no charge or exchange the product with a product that is of equal value. Customer is responsible for the return shipping costs	eq ch

PROCESS	Products must be returned to the original place of purchase and you must provide proof of purchase.	Please make sure your product is registered with ZAGG.com. Email an image of your receipt to replacement@zagg.com and return the damaged product to Zagg within sixty (60) days.	P ret
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Warranty Terms

ZAGG's warranties apply only to ZAGG, InvisibleShield, and iFrogz-branded products and are subject to the following terms: all ZAGG warranties are non-transferable and are only available to the original end-user consumer. To request a replacement product under a warranty policy, you must register your product at ZAGG.com, provide proof of purchase and request the replacement. You will also be required to provide a valid credit card number. Warranties do not apply to products purchased from online vendors unauthorized to sell ZAGG product including ebay.com.

LIMITED LIFETIME WARRANTY

ZAGG warrants these Products against wear and damage during the lifetime of the device for which it was purchased. You must register your product at ZAGG.com and return the damaged product to Zagg. Zagg, at its option, will either (1) replace the product, or (2) exchange the product with a product that is of equal value. You will be required to provide a valid credit card number and be required to pay a \$5.99 - \$9.99 shipping and handling charge for the replacement product. Failure to return the original Zagg product within sixty (60) days will result in your credit card being charged the full retail price of the replacement product.

ONE-YEAR MANUFACTURER'S WARRANTY

ZAGG warrants these Products against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user consumer. This warranty does not apply to normal wear and tear. You must register your product at ZAGG.com, provide proof of purchase by emailing your scanned receipt, and provide a valid credit card number. You must also return the damaged product to ZAGG. If a valid claim is made during the one-year period, ZAGG, at its option, will either (1) replace the product, or (2) exchange the product with a product that is of equal value. A replacement product assumes the remaining warranty of the original product or ninety (90) days from the date of replacement, whichever is greater. Failure to return the original ZAGG product within sixty (60) days will result in your credit card being charged the full retail price of the replacement product. Customer is responsible for the return shipping costs.

SCREEN GUARANTEE PLAN BETA TERMS AND CONDITIONS

Participation in the Screen Guarantee Plan (the "Plan") is governed by and subject to these terms and conditions. Coverage begins on the date you purchase a Plan bundle and ends one year from the date of purchase. In the event your registered device requires screen repair during the coverage period, ZAGG will reimburse \$100 (USD) in repair costs. To obtain reimbursement, you must submit a claim form with (1) a picture of the damaged screen with the InvisibleShield Sapphire Defense screen protection still applied, and (2) a picture of the receipt for repair of the screen. Reimbursement will be made by prepaid gift card. In the event your InvisibleShield Sapphire Defense screen protection is damaged without damage to the device's screen, ZAGG will replace the screen protection film. ZAGG reserves the right to make modifications to the reimbursement or replacement process and to require additional supporting documentation of claims. You are solely

responsible for choosing an appropriate repair location and for any effect of the screen damage or repair on a device warranty. To the maximum extent permitted by applicable law, ZAGG is not liable for any indirect or consequential damages. Reimbursement shall in no way constitute evidence or an admission of liability or fault. Maximum of one (1) claim for reimbursement per Plan bundle. Maximum of five (5) Plans per household. The Plan cannot be combined with any other offers, discounts, or promotions, and is not transferrable or valid for resale.

30-DAY RETURN POLICY

We offer a 30-day money-back guarantee on products purchased directly from ZAGG.com or any authorized ZAGG-branded Retail Outlet. The product must be returned to the original place of purchase and you must provide proof of purchase. You have the option to replace the product at no charge, exchange the product with a product that is of equal value or refund the purchase price of the product.

ZAGG IS NOT RESPONSIBLE FOR DAMAGES RESULTING FROM ANY BREACH OF WARRANTY INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOSS OF REVENUE, AND LOSS OF ANTICIPATED PROFITS. ZAGG'S WARRANTIES DO NOT COVER ANY THIRD PARTY DEVICES OR THE PERSONAL PROPERTY OF ANY CONSUMER. THESE WARRANTIES DO NOT APPLY TO ZAGG SOFTWARE OR TO ANY THIRD PARTY SOFTWARE. ANY ALTERATION, CHANGE, MODIFICATION, OR REPAIR (OTHER THAN REPLACEMENT OF A REPLACEABLE COMPONENT) MADE TO THE PRODUCT BY A PARTY OTHER THAN ZAGG OR ZAGG'S AUTHORIZED SERVICE PROVIDERS WILL VOID THIS WARRANTY. ZAGG RESERVES THE RIGHT TO REFUSE WARRANTY REPLACEMENT FOR SUSPECTED FRAUD OR ABUSE OF ZAGG'S WARRANTY POLICY CONTAINED HEREIN. ZAGG'S WARRANTIES AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. ZAGG SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF THE LAW PROHIBITS ZAGG FROM DISCLAIMING IMPLIED WARRANTIES OR WARRANTIES OF MERCHANTABILITY, ALL SUCH WARRANTIES ARE LIMITED TO THE DURATIONS REFERRED TO HITHERTO.

ZAGG RESELLERS, AGENTS OR EMPLOYEES ARE NOT AUTHORIZED TO MAKE ANY MODIFICATIONS, ADDITIONS OR EXTENSIONS TO ZAGG'S WARRANTIES. ZAGG RESERVES THE RIGHT TO CHANGE THE TERMS OF ITS WARRANTIES AND REMEDIES WITHOUT NOTICE.

The benefits conferred by these warranties are in addition to other rights you may have depending on your country, state or province of residence. Furthermore, some countries, states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties, so the above limitations or exclusions may not apply to you. If any provision of these warranties is unlawful, void or unenforceable, that provision shall be deemed severable and shall not affect any remaining provisions.

Corporate Headquarters

ZAGG Inc
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Midvale, UT 84047
Customer Care: [Contact Customer Care](#)
Headquarters: 801-263-0699
ZAGG International
103 Shannon Industrial Estate,
Shannon, County Clare, Ireland

https://support.zagg.com/hc/en-us/articles/215512277-How-do-I-claim-a-warranty-for-my-product-?_ga=2.246734980.1080589885.1496777186-1397108941.1496777186

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.