

# WARRANTY AND SERVICE

## Thanks for choosing TaoTronics Tower Fan.

This product is covered with TaoTronics product and labor warranty for 12 months from the date of its original purchase.

### The warranty will not apply in cases of:

- Accident, misuse, or repairs performed by unauthorized personnel.
- Any unit that has been tampered with or used for commercial purpose.
- Normal wear and tear of wearable parts.
- Use of force, damage caused by external influences.
- Damage caused by non-observance of the User Manual, e.g. connection to an unsuitable mains supply or non-compliance with the instructions.
- Partially or completely dismantled appliances.
- Defects caused by or resulting from damages from shipping or from repairs, service, or alteration to the product or any of its parts that have been performed by a repair person not authorized by TaoTronics.

We can only provide after sales service for products that are sold by TaoTronics or TaoTronics authorized retailers and distributors. If you have purchased your unit from a different place, please contact your seller for return and warranty issues.

※ **Please have your invoice and order ID ready before contacting Customer Support.**

