

Warranty Policy

One-Year Limited Warranty on Parts and Labor

LINSAY provides a "ONE-YEAR LIMITED WARRANTY" against manufacturing defects in materials and workmanship to the original purchaser of a new LINSAY purchased from an authorized LINSAY U.S., which begins on the date of purchase by the customer. Customer is responsible for maintaining proof of date of purchase and must make the registration of the product into of 30 days of the purchase on <http://www.linsaydigital.com/registration.php> to validate the warranty.

LINSAY's Responsibility

LINSAY purchased new from an authorized LINSAY U.S. reseller and that are used in the fifty (50) United States or Puerto Rico are warranted to be free from manufacturing defects in materials and workmanship for one (1) year from the date of the original retail purchase. LINSAY ' limited warranty covers only those defects which arise as a result of normal use of the product, and do not apply to any improper or inadequate maintenance or modification; software, interfacing, media, parts, or supplies not provided or supported by LINSAY; or operation outside the product's specifications.

If LINSAY receives, during the applicable warranty period, notice of a defect in any hardware product, which is covered by LINSAY' warranty, LINSAY shall either repair or replace the defective product at LINSAY' option.

If LINSAY is unable to repair or replace, as applicable, a defective product which is covered by LINSAY' warranty, LINSAY shall within a reasonable time after being notified of the defect, refund the purchase price for the product.

LINSAY shall have no obligation to repair, replace or refund until the customer returns the defective product to LINSAY.

Units sent to LINSAY for repair will be repair or replaced with new or like-new product (s) of the same model with the same functionality as the original unit. Original unit (s) will be returned only at LINSAY' discretion. Please back up all content and files on the device. LINSAY is not responsible for any content on the original unit.

LINSAY' limited warranty is only valid in the country of purchase.

LINSAY will not validate purchases made via trade or barter. This pertains to trade or barter between individuals on sites such as E-Bay where trade or barter transactions are

facilitated.

LINSAY does not warrant damage incurred to the LCD on any unit sold. Any manufacturer's defect is at the sole discretion and discernment of LINSAY repair technicians as the unit will need to be in possession of the return authorization number RAN technicians for a full and accurate evaluation to be made.

How to Obtain Warranty Service

To obtain warranty service, contact LINSAY Technical Support via email at TechnicalSupport@linsaydigital.com. You must provide the model, serial number, and date of purchase. LINSAY Technical Support is available from 10:00AM to 5:00PM EAST Time, Monday through Friday, Please note that holiday hours may vary. For up to date information, please visit www.LINSAYdigital.com .

LINSAY reserves the right to assess all warranty claims and to determine if defects or damages are covered by this limited warranty. In case of a claim that is not covered by this warranty, you will be contacted to determine whether LINSAY should repair the damage for a fee or whether the product should be returned to you as received by the service technician or service center.

Parts and service labor that are LINSAY's responsibility under this limited warranty will be provided without charge. All other service is at the customer's expense. LINSAY reserves the right to charge the customer for any service call for anything not covered by this limited warranty. Before you ask for warranty service, please review your User Manual. You may avoid a service call and a service charge.

Please refer to the reverse side of this page for additional information regarding how to obtain warranty service.

PLEASE DO NOT RETURN YOUR UNIT TO LINSAY WITHOUT PRIOR AUTHORIZATION.

Not Covered

This limited warranty does not cover the following: cosmetic defects; broken screen, damage, malfunctions or failures resulting from shipping or transit, improper or faulty installation, abuse, operation contrary to furnished instructions, operation on incorrect power supplies, products not supplied by LINSAY, modification, alteration, improper servicing or tampering; damage from fire, water, lightning, power surges, abnormal environmental conditions or other acts of nature; normal wear and tear; unsatisfactory visual or audio performance not caused by a manufacturing defect; or displays with a missing or unreadable serial number.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. LINSAY'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER, INCLUDING LINSAY'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

LINSAY SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This is the only warranty applicable; no one is authorized to extend or modify it or to grant any other warranty on LINSAY's behalf.

Owner's Responsibility

To ensure warranty service, keep the dated bill or sales receipt as evidence of the purchase date and location. This limited warranty applies only to original purchaser and is non-transferable.

Warranty service conditions are subject to change. For the latest Warranty Terms and Conditions and additional information regarding LINSAY's Limited Product Warranty, please see complete details online at www.LINSAYdigital.com