

Warranty an important message to our customers:

Gemtekz Authorized Dealer and Warranty Statement

Gemtekz is firmly committed to providing our customers with the best in class reliable products. Our policy is to honor product warranties and to perform services only on products purchased directly through gemtekz.com or authorized resellers accompanied by a receipt or proof of purchase.

| Product | Warranty Terms | What is covered |
|---------------------|----------------|----------------------|
| Mobile Phone Cases | 3 years | Manufacture Defects |
| Watch Bands | 1 Year | Manufacturer Defects |
| Cables | 90 Days | Manufacturer Defects |
| Clothing | 90 Days | Manufacturer Defects |
| Headphones | 90 Days | Manufacturer Defects |
| Speakers | 90 Days | Manufacturer Defects |
| Power | 90 Days | Manufacturer Defects |
| Wearable Technology | 90 Days | Manufacturer Defects |
| Audio | 90 Days | Manufacturer Defects |

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|------------------|----------|----------------------|
| Pet Products | 90 Days | Manufacturer Defects |
| Screen Protector | Lifetime | Manufacturer Defects |
| Chargers | 90 Days | Manufacturer Defects |
| Everything Else | 30 Days | Manufacturer Defects |

Warranty Disclaimers

The customer is responsible for the one way shipping fees. Either they pay the return shipping to send us the product or they can pay for the shipping to receive the replacement. Any customs fees, including, but not limited to, taxes, duties and any other courier related fees, are in the responsibility of the owner. We advise using a traceable shipping method to ensure safe delivery to Gemtekz. Gemtekz is not liable for lost, stolen, or damaged shipments for returning packages.

Once the product is received by Gemtekz, the product will be inspected (within 7-10 business days of receipt on average) to determine if it is covered under the limited warranty. If the product is determined to be covered under the Limited Warranty, Gemtekz, under its judgment and discretion, will repair, replace, or recondition the product at its discretion.

DISCLAIMER: All products returned to Gemtekz will be subject to review for authentication. If any of the products are found to be counterfeit, it will be confiscated and turned over to Gemtekz legal department for further actions. These counterfeit items will not be returned once in the possession of Gemtekz.

Except for the express warranties provided herein, Gemtekz. ("Gemtekz") makes no express or implied warranties of any kind whatsoever with respect to the product in terms of merchantability, fitness, particular purpose, design, condition, quality, or performance of the product. In addition, Gemtekz will not be liable for any damages of any kind resulting from the purchase or use of products or incidental damages or consequential loss of profits or benefits.

Gemtekz reserves the right to waive responsibility for warranty coverage for situations including, but not limited to, other implied warranties from authorized or unauthorized sellers, warranties expressed in written or verbal form for non-genuine or counterfeit Gemtekz product distributors or vendors, any intentional action to contort or take advantage of the warranty for financial or personal gain.

Defects caused by any other accident, including failure of installation, carelessness by the user, or defects caused by owner's usage, cannot be applied for the above mentioned warranties. For products that come as a package, only the defected item from the package will be remedied. This

remedy may be repeated within 90 days or the remainder of the warranty. The original product is needed for any future warranty requests regarding the order.

Gemtekz reserves the right to replace, repair, rebuild, and recondition products at Gemtekz's sole option. If the product under warranty becomes inactive or no longer in production, Gemtekz reserves the right to replace the inactive product with a similar or better product in accordance to Gemtekz judgment and discretion.

Excluding the express warranty provided, Gemtekz, in no event shall be liable for any incidental, consequential, indirect, or punitive damages arising from the use of any Gemtekz product, including, but without limitation, device damage, data loss, or personal injury.