1 YEAR LIMITED MANUFACTURER'S WARRANTY

Eitle Luggage® luggage carries a 1-Year Limited Warranty to the original purchaser against manufacturing defects for 1 year from the original purchase date. If deemed defective, a replacement of the same or similar item will be offered at the discretion of Eitle Luggage®.

The Limited Warranty Program covers only manufacturing defects in material and workmanship and does not cover any damages caused or sustained by misuse, neglect, accidents, abrasions, exposure to extreme temperatures, solvents, acids, water, normal wear and tear, airlines, or any form of transport damage. If the item is damaged during transit, it is the responsibility of the user to submit a claim with the transit company at the time of damage. Elite Luggage® is not responsible for any transit damages to luvages.

Warranty requests are only handled online. Proof of purchase is required for all warranty claims. After evaluation and approval of the warranty claim, there will be a shipping fee that is charged. Please note that this shipping fee is collected to cover the shipping cost from our fulfillment center to the destination. There are no product charges for the replacement.

For warranty claims and more information, please scan QR code or visit our warranty website.

