

Returns

cbdMD offers a 60-day money-back guarantee. If you're not 100% satisfied with our product, reach out to our customer service, and we'll make it right – simple as that. If your product needs to be returned, we'll send you the return label. All refunds/exchanges are subject to review, provided at the discretion of cbdMD.

How much time will I have to make a return claim?

You have 60 days from your purchase date to make a return. cbdMD is the first and only CBD company to offer all customers a 100% Satisfaction Guarantee.

How do I return my cbdMD order?

cbdMD orders are backed by a 100% Satisfaction Guarantee. Simply contact our customer service team to receive a USPS return label

Can I request a refund?

Yes, you can request a refund within 60 days of your purchase date – no matter the order size; you can receive a full refund if you're not 100% completely satisfied with all cbdMD products.

Where can I take my cbdMD order to be returned?

If you've received a return label from us, you can take your cbdMD order to your nearest FedEx shipping location. If you purchased a cbdMD product from a retail location, please follow the store's return policy.

How long does it take to receive a refund?

It may take up to 3 to 5 business days – depending on your bank – for you to receive your refund once it's been processed.

How is my refund issued back?

Your refund is sent through your original form of payment.

Can I speak directly to someone at cbdMD about returns and refunds?

You can speak with our customer service team directly at 1-800-973-3984 for questions or concerns about returns and refunds, or you can email us at support@cbdmd.com.