



Dear Customer,

The **warranty** for the **Frame It All™ Raised Garden Bed – manufactured by Vegherb, LLC.** offers you extensive benefits compared to the statutory obligation arising from a warranty:

**Warranty period:** 5 years on sandbox from date of purchase against defects in materials or manufacture. 1 year on Sandbox Cover from date of purchase against defects in materials or manufacture.

**Costs:** Free repair/exchange or refund.

No transport costs.

**Please contact our service hotline by phone, or email: before sending in the product.  
This allows us to provide support in the event of possible operator errors.**

In order to make a claim under the warranty, please send us:

- together with the faulty item the original receipt
- the product with all components included in the packaging

The warranty does not cover damage caused by:

- **Accident** or **unanticipated events** (e.g. lightning, water, fire).
- **Improper use** or **transport**
- **Disregard of the safety** and **maintenance instructions**
- Other **improper treatment** or **modification**

After the expiry of the warranty period, you still have the possibility to have your product repaired at your own expense. If the repair or the estimate of costs is not free of charge you will be informed accordingly in advance. This warranty does not limit the statutory obligation of the seller arising from a warranty. The period of warranty can only be extended in accordance with a legal standard. In countries where a (compulsory) warranty and/or spare part storage and/or a system for compensation are/is required by law, the statutory minimum conditions apply.

## **AFTER SALES** **SUPPORT**

(USA) 1800 914 9835  
[support@frameitall.com](mailto:support@frameitall.com)

Phone lines available  
Monday to Friday

**Vegherb, LLC.**

**1135 Southern Way  
Sparks, NV 84431 USA**