

GOOVI D380 Limited Warranty

MODEL: D380

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NOTE: This limited warranty provided by the manufacturer in no way affects a potential statutory warranty provided by law.

This One-Year Limited Warranty applies to purchases made from authorized retailers of GOOVI Innovations Limited, and implied warranties will be limited to the duration of this limited warranty. Warranty coverage applies to the original owner and to the original product only and is not transferable. For Certified Refurbished products, a Warranty Period of three (3) months shall apply and Warranty Period' shall be read accordingly throughout this document.

GOOVI Innovations warrants that the unit shall be free from defects in material and workmanship for a period of one year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in this instruction manual, subject to the following conditions and exclusions.

REMEDY

- The original unit and/or non-wearable components deemed defective, according to GOOVI Innovations' sole discretion, will be repaired or replaced for up to one year from the original purchase date
- 2. In the rare event that a replacement unit is issued, the warranty coverage ends ninety (90) days following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is greater. If the unit is replaced, GOOVI Innovations reserves the right to replace the unit with one of equal or greater value

EXCLUSION

Unless agreed in writing, the Limited Warranty will not apply if the defect(s) relate to:

- Consumable parts such as filters, or brushes etc.. that are subject to normal wear and tear, and require regular maintenance and/or replacement to ensure the proper functioning of your unit.
- Defects caused by rough or inappropriate handling or use or damage caused by accident, misuse. neglect, fire, water, lightning or other acts of nature, external sources such as weather, electrical outages or power surges.
- Improper operation or maintenance, use not in accordance with the product instructions or connection to improper voltage supply.
- 4. Negligent use or care, neglect, or careless operation or misuse of the product.
- Accident, abuse, misapplication, or any unauthorized repair, modification, or disassembly or opening of the chassis of the product.
- 6. Any failure by Buyer or a third party to comply with environmental and storage requirements for the Product specified by Seller.
- 7. Any failure to adequately package the product for transportation.
- 8. If the battery has been short-circuited, if the seals of the battery enclosure or the cells are broken or show evidence of tampering, or if the battery has been used in equipment other than that for which it has been specified.
- 9. Use of parts not in accordance with the product instructions.

- 10. Use of parts and accessories other than those produced or recommended by GOOVI
- 11. Use in a commercial environment as the Product is designed for residential use only.
- 12. Consequential and incidental damages.
- 13. Extreme or external causes beyond our reasonable control including, but not limited to, breakdowns, fluctuations, or interruptions in electric power, ISP (internet service provider) service, or wireless networks.
- 14. Weak and,/o inconsistent wireless signal strength in your home.
- 15. Any product(s) purchased from unauthorized dealers/resellers.
- 16. Products used outside the country of purchase.
- 17. Free products.
- 18. Lost and/or stolen products.

DISCLAIMER

This Limited Warranty is your sole and exclusive remedy against GOOVI Innovations and GOOVI Innovations sole and exclusive liability in respect of defects in your product. This Limited Warranty replaces all other GOOVI Innovations warranties and liabilities, whether oral written (non-mandatory) statutory, contractual, in tort or otherwise, including, without limitation, and where permitted by applicable law, any implied conditions, warranties or other terms as to satisfactory quality or fitness for purpose However, this Limited Warranty shall neither exclude nor limit i) any of your legal (statutory) rights under the applicable national, and state, laws or ii) any of your rights against the seller of the product.

TO THE EXTENT PERMITTED BY APPLICABLE LAWS, GOOVI INNOVATIONS DOES NOT ASSUME ANY LIABILITY FOR LOSS OF OR DAMAGE TO OR CORRUPTION OF DATA. FOR ANY LOSS OF PROFIT, LOSS OF USE OF PRODUCTS OR FUNCTIONALITY, LOSS OF BUSINESS, LOSS OF CONTRACTS, LOSS OF REVENUES OR LOSS OF ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES OR FOR ANY INDIRECT LOSS OR DAMAGE. CONSEQUENTIAL LOSS OR DAMAGE. OR SPECIAL LOSS OR DAMAGE.

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TO THE EXTENT PERMITTED BY APPLICABLE LAWS, GOOVI INNOVATIONS' LIABILITY WILL BE LIMITED TO THE PURCHASE VALUE OF THE PRODUCT. The above limitations will not apply in the case of gross negligence or intentional misconduct of GOOVI Innovations or in the case of death or personal injury resulting from GOOVI Innovations' proven negligence.

WARRANTY SERVICE

For Retailer Store purchasing

If you wish to make a warranty claim, please contact your local distributor.

Upon contacting your distributor, please have the serial number of your product ready and the original proof of purchase from an authorized reseller, showing the date of purchase and full details of the product.

For Online Store purchasing

Please reach us by this channel

E-mail: customer@goovi.tech

135mm