

Gigastone

One (1) Year Limited Global Warranty

WHAT IS COVERED BY THIS WARRANTY?

We warrant Gigastone's original products to include power bank series, wireless chargers, wireless headsets, cables and wall chargers when used under normal operation for a period of ONE (1) YEAR from the date of original retail purchase.

HOW TO OBTAIN WARRANTY SERVICE?

RMA Procedure

- (1) Ensure the product you have purchased is still under warranty. If the proof of purchase has been lost, contact our customer service representatives at service@gigastone.com for confirmation.
- (2) Indicate product problem as well as the name and address of the recipient. The repaired product will be shipped back by registered mail after repair.
- (3) You can also send email to our customer service representatives – service@gigastone.com to inquire about the process.

DOA Procedure

- (1) If you purchase the product from our retailers, and the product is defective while under normal operation of the product, you may get a replacement from the retailers.
- (2) If (1) is not workable for you, please write detail information such as product problem, date of purchase, purchase location, etc. and email to service@gigastone.com . We will contact you the next working day to service your problem.

PLEASE BE NOTED OF:

- (1) Gigastone is only responsible for repair and examination of products manufactured by Gigastone. We do not provide services in regards to data rescue or backup.
- (2) Gigastone is not responsible for the loss of data stored in Gigastone's products due to any reasons.
- (3) Before sending product back for repair, please do backup or delete all of your data stored in Gigastone's products.

Dane Elec Corp USA

dba Gigastone America

17520 Von Karman Ave., Irvine, CA92614, USA

service@gigastone.com