



Thank You for Purchasing a Recertified PCI

18 Month Warranty for Recertified Computers

This warranty is valid for 18 months from date of purchase, and covers parts and labor. The customer is responsible for freight costs incurred in shipping the product to PlanITROI, and PlanITROI will return the repaired or replaced unit to the customer free of charge. This warranty covers damage from normal everyday use, such as mechanical failure, hard drive failure, loose charging ports or RAM failure. *Battery issues are covered for 12 months from date of purchase.*

Examples of issues that are not covered are software add-ons (including but not limited to: OS change, piracy or issues caused by added 3rd party software), viruses or accidental damage (such as spills, cracked components or screens, or broken keys).

The warranty will be voided if the unit has been opened and/or tampered with in any way prior to being received by the repair facility.

For any warranty questions or concerns, please call PlanITROI Customer Service.

To help us identify your order and validate your warranty, please have your Plan ID ready. The Plan ID is 7 digits, and is located on a sticker affixed to the back of the unit.

PlanITROI
Customer Service

Microsoft
AUTHORIZED
Refurbisher



cservice@planitroi.com



(855)-695-8300



Monday - Friday 8am-5pm

© PlanITROI, Inc. | 100 Ford Rd Suite 10 | Denville, NJ 07834