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Warranty Information

Limited One Year Warranty

Keurig warrants that your Keurig Home Brewer will be free of defects in materials or workmanship under normal home use for one year from the date of purchase. Keurig will, at its option, repair or replace the Brewer without charge upon its receipt of proof of the date of purchase. If a replacement Brewer is necessary to service this warranty, the replacement Brewer may be new or reconditioned. If a replacement Brewer is sent, it will carry a One Year Warranty from the date of shipment. Keurig will cover all shipping costs for authorized returns.

This warranty only applies to Brewers operated in the United States and Canada. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and, in the case of Canada, from Province to Province.

This warranty by Keurig only applies to the Breville, Cuisinart, and Mr. Coffee Home Brewing Systems for 30 days following the purchase date from www.keurig.com. For more warranty information about the Breville Brewing System, please contact Breville Customer Service at 1-866-BREVILLE or go to the Breville website at www.breville.com. For more warranty information about the Cuisinart Brewing System, please contact Cuisinart Customer Service at 1-800-211-9604 or go to the Cuisinart website at www.cuisinart.com. For more warranty information about the Mr. Coffee Brewing System, please contact Mr. Coffee Customer Service at 1-800-672-6333 or go to the Mr. Coffee website at www.mrcoffee.com.

What is not covered by the Limited Warranty?

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND DOES NOT COVER INCIDENTAL COSTS AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE. Some states or Provinces do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the state or Province of purchase.

Nor does this warranty cover damages caused by services performed by anyone other than Keurig or its authorized service providers, use of parts other than genuine Keurig parts, or external causes such as abuse, misuse, including use in an office or other commercial setting, inappropriate power supply or acts of God.

Other Limitations

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER EXPRESS WARRANTY, WHETHER WRITTEN OR ORAL. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE PERIOD OF DURATION OF THIS LIMITED WARRANTY. Some states or Provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you depending on the state or the Province of purchase.





How do you obtain warranty service?

Keurig brewers are high quality appliances and, with proper care, are intended to provide years of satisfying performance. However, should the need arise for warranty servicing, simply call Keurig Customer Service at our toll free phone number 1-866-901-BREW (2739). Please do not return your brewer for servicing without first speaking to Keurig Customer Service to obtain an Authorization to Return number (ATR). Keurig brewers returned without an ATR number will be returned to the sender without servicing.

Appropriate Use of Keurig Commercial and Home Brewers

Keurig strongly recommends that offices use UL Commercial rated coffee brewing equipment—and not UL Household rated products.

[\[+\] View our Statement on Appropriate Use of Keurig Commercial and Home Brewers \(PDF\)](#)

 <p>Find answers to your questions in Customer Service.</p>	 <p>Use our email form.</p>	 <p>866-901-BREW (2739)</p>	 <p>Keurig, Inc. At Home Customer Service 55 Walkers Brook Drive Reading, MA-01867</p>
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