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WARRANTY

The Focusrite Three-Year Warranty

All Focusrite products are built to the highest standards, and are designed to provide many years of reliable performance. In the event of a Manufacturing Defect becoming evident during the warranty period, Focusrite will ensure that the product is repaired or replaced free of charge. The warranty for any product purchased on or after the 1st January 2018 is a period of 36 months from the date of original purchase. The warranty period for products purchased on or prior to the 31st December 2017 is 24 months from the date of original purchase.

A Manufacturing Defect is defined as a defect in the performance of the product as described and published by Focusrite. A Manufacturing Defect does not include damage caused by post-purchase transportation, storage or careless handling, nor damage caused by misuse.

While this warranty is provided by Focusrite, it is fulfilled by Focusrite's distribution partner in the country in which you purchased the product. To contact Focusrite's local distribution partner regarding a warranty issue, [click here](#); they will advise you of the appropriate procedure for resolving the warranty issue. Note that many of the products returned under warranty are found not to exhibit any hardware fault at all. In the case of operational interruption, it's worth checking other factors such as cables, drivers, software settings and the like, prior to returning your hardware. Contact [Focusrite support](#) first, if you experience technical issues.

In every case you will need to provide a copy of the original invoice or store receipt to Focusrite's local distribution partner. In the event that you are unable to provide proof of purchase, you should request a copy of your receipt from the reseller from whom you purchased the product. If you purchase a Focusrite product outside your normal country of residence, our distribution partner in your normal country of residence will not be able to honour this limited warranty, although you may request an out-of-warranty chargeable repair.

This limited warranty is offered solely to products purchased from an Authorised Focusrite Reseller. This Warranty is in addition to your statutory rights in the country of purchase.

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