

GROUPON REFURBISHED PRODUCT LIMITED 60 DAYS WARRANTY

Tech Express offers the following warranty to the original purchaser of a product. If you need service on your unit and this product requires repair during the 60 days warranty period

please submit the Service Request to techexpressccsa@gmail.com

If the defect occurs within the first 30 days, Tech Express will cover the cost of shipping to the returns center and return shipping to the customer (domestic only).

- Obtain the required return authorization (RA) number from email techexpressccsa@gmail.com
- Attach prepaid return label that will be provided by email.
- Pack the unit properly with the original shipping box, along with a copy of your purchase receipt and a clear description of the problem.

If the defect occurs after the first 30 days, the customer is responsible for shipping charges to the returns center.

- Tech Express is not responsible for shipping damage incurred during transportation of the item to the returns center.

Please add RA number on the outside of the shipping carton

IPADS: WE WILL NOT ACCEPT ANY RETURN WITH AN ICLOUD LOCK, OR DEVICE LOCK

CHROMEBOOKS: WE WILL NOT ACCEPT ANY RETURN WITH AN GMAIL ACCOUNT LOCK

For any other issue please email - techexpressccsa@gmail.com

Thank you