



Product and Regulatory Guide,
Limited Warranty & Agreement




XBOX CONSOLE PRODUCT GUIDE, LIMITED WARRANTY & AGREEMENT

YOU MUST ACCEPT LIMITED HARDWARE WARRANTY & AGREEMENT, MICROSOFT SERVICES AGREEMENT, AND SOFTWARE LICENSE TERMS

By purchasing or using your Microsoft Product, you agree to:

- Manufacturer's Limited Hardware Warranty & Agreement below and at support.microsoft.com/warranty.
- Microsoft Services Agreement at microsoft.com/msa. It governs use of Xbox online service and Microsoft Studio games and apps.
- Software License Agreement at xbox.com/slt.

Please read these agreements. If you do not accept them, do not set up or use your Xbox Product (console or accessory). Return the Xbox Product to Microsoft or your retailer for a refund. For Xbox console and accessory product manuals, go to xbox.com/support/manual. Your console may or may not contain an optical disc drive.

 **This symbol identifies safety and health information in this product guide**

WARNING: Read safety and health information

Microsoft products are developed to be safe and effective. Please read this guide for important safety and health information about your device and for the terms of the Limited Warranty that applies to your device. The guide is intended to help you be more comfortable and productive while using this device. Failure to follow the instructions for proper set up, use, and care for your device can increase the risk of serious personal injury, death, or property damage.

You can find additional support at support.microsoft.com.

NOTICE: Read use instructions

Failure to properly set up, use, and care for this product can increase the risk of damage to your device or devices. Read this guide and keep all printed guides for future reference.

Initial console setup and updates

Broadband Internet (1.5 Mbps down/768 Kbps up), a Microsoft account, and Xbox profile required for initial online set-up, downloads/mandatory updates (some significant), and some features (including retention of gameplay settings and information). 4K streaming requires 18-24 Mbps download speed. ISP fees apply (xbox.com/consoles/gettingstarted).

For answers to questions about console setup, troubleshooting steps, and Xbox Customer Support contact information, visit support.microsoft.com.

WARNING: AC power supply and power cord safety

Always select and use an appropriate AC power supply and/or power cord for your device. Failure to take the following precautions can result in serious personal injury or death from electric shock or fire or in damage to your device.

To select an appropriate power source for your device:

- We recommend you use genuine Microsoft power supply units (PSUs) and AC power cords. A genuine Microsoft PSU and/or AC power cord was provided with your device. Genuine Microsoft PSUs or AC power cord can also be purchased from a Microsoft-authorized retailer and at <https://store.microsoft.com/devices>.
- Use only AC power provided by a standard (mains) wall outlet. Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable.
- Confirm that your electrical outlet provides the type of power indicated for your device (in terms of voltage [V] and frequency [Hz]). If you are unsure of the type of power supplied to your home, consult a qualified electrician.
- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle. Confirm that they are rated to handle the total current (in amps [A]) drawn by your device and any other devices using the same circuit.
- For devices where the AC prongs may be folded for storage, make sure its prongs are fully extended before plugging the AC power supply for your device into the power (mains) outlet.
- For devices equipped with power cords with removable prongs and a universal power supply, make sure the prong assembly is properly

configured for the power outlet and fully seated into the power supply before plugging the AC power supply into a power (mains) outlet.

CAUTION: Cable and cord safety

Exposed device cables and cords pose a potential tripping hazard. Arrange all cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk through the area. Do not allow children to play with cables and cords. To avoid damaging the cords and cables:

- Protect cords from being walked on or crushed.
- Protect cords from being pinched or sharply bent, particularly where they connect to a wall power (mains) outlet, the power supply unit, and your device.
- Do not jerk, knot, sharply bend, stretch, or otherwise abuse the power cords. Do not wrap your power cord too tightly, especially around the power brick. Instead, wrap it using loose coils rather than tight angles.
- When positioning your device or PSU make sure that the cords are not bent sharply and that the connectors are not pushed against a wall or hard surface.
- Do not expose power cords to heat sources.
- Do not allow pets or children to bite or chew on power cords.
- When disconnecting the power cord, pull on the plug—do not pull on the cord.
- Inspect your power cords and cables regularly. If a power cord or cable becomes warm, frayed, cracked or damaged in any way, stop using it immediately. We recommend that you replace your damaged power cord or cable with a genuine Microsoft replacement power or cable.
- Unplug your charging cable or cord during lightning storms or when unused for long periods.

WARNING: General battery safety

Your device uses disposable or rechargeable batteries. Improper use or misuse of disposable or rechargeable batteries may cause injury, death, property damage, and may damage your device or its accessories as a result of battery fluid leakage, fire, overheating, or explosion.

Battery fluid is corrosive and may be toxic. It can cause burns and may be harmful or fatal if swallowed.

To reduce the risk of injury when using disposable or rechargeable batteries:

- Keep batteries out of the reach of children.
- Charge rechargeable batteries only with the charger provided with

your device. Using an improper charging method may result in fire or explosion.

- Immediately remove old, weak, or worn out batteries from your device. Recycle or dispose of old, weak, or worn batteries in accordance with local, regional, or national law or regulation.
- Remove the batteries from your device before storing your device for an extended period.
- Avoid contact with battery fluid. If a battery leaks:
 - If the battery fluid contacts your skin, eyes, or clothes, immediately wash the affected area with water and contact your doctor or other medical provider as appropriate.
 - Carefully remove all batteries by reversing the battery installation instructions provided with your device.
 - Before inserting new batteries, thoroughly clean the battery compartment with a dry cloth, or follow the battery manufacturer's recommendations for cleanup.
- We recommend that you use Microsoft approved battery packs. Replace the disposable or rechargeable batteries supplied with your device with batteries of the same type and rating.
- Do not disassemble, crush, open, puncture, shred, short external contacts or circuits, expose to temperature above 40 °C (104 °F), or dispose of batteries in fire or water.
- Do not mix new and old batteries or batteries of different types (for example, carbon-zinc and alkaline batteries).
- Do not allow metal objects to touch the battery terminals on the device; they can become hot and cause burns.
- Do not carry or place batteries or battery packs together with other metal objects.
- Do not leave a battery-powered device in direct sunlight for an extended period.
- Do not immerse batteries in water or allow them to become wet.
- Do not use a battery if it has become wet. Do not attempt to dry a battery or battery pack with a hair dryer, in a conventional oven, or in a microwave oven.
- Do not connect batteries directly to wall outlets or car cigarette-lighter sockets.
- Do not strike, throw, step on, or subject batteries to severe physical shock.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

- Do not recharge batteries near a fire or in extremely hot conditions.
- Dropping your device or its battery, especially on a hard surface, can damage the device and its battery. We recommend that you seek professional assistance to inspect your device if you believe damage has occurred.
- Never use a damaged battery. If your battery appears scratched, or nicked, immediately place it aside and dispose of it properly. Use of a damaged battery can cause electrical shorts, overheating, and other component failures.

WARNING: Battery replacement and device repairs (user replaceable batteries)

Batteries in devices with user-replaceable batteries can be changed by opening the battery receptacle and following the battery replacement instructions in the Quick Start Guide. Microsoft recommends that you seek professional assistance for all other device repairs, and that you use caution if undertaking do-it-yourself repairs. Opening and/or repairing your device can present electric shock, device damage, fire, and personal injury risks, and other hazards.

WARNING: Risk in repairs

Opening and/or repairing your device can present electric shock, device damage, fire, and personal injury risks, and other hazards. Microsoft recommends that you seek professional assistance for device repairs, and that you use caution if undertaking do-it-yourself repairs.

NOTICE: Handling

Handle your Microsoft device with care. It is made of metal and plastic and has sensitive electronic components inside. Your device can be damaged if dropped, burned, punctured, or crushed, or if it comes in contact with liquid. If you suspect damage to your device or its battery, discontinue use of your device, as it may cause overheating or injury.

NOTICE: Third-party compatibility

Some third-party accessories may be incompatible with your device or are potentially counterfeit. Use of incompatible or counterfeit accessories, batteries, and charging devices could result in damage to your device and pose a possible risk of fire, explosion, or battery failure leading to serious injuries, damage to your device, or other serious hazards.

WARNING: Cleaning

The risk of fire, shock or damage to your Microsoft device during cleaning might be reduced by taking the following precautions:

- Unplug all cables and turn your device off before cleaning.
- Only clean the exterior of your device.
- Clean your device with a dry cloth.
- For devices with fans, vents, ports or similar openings:
 - Gently clean the exterior surface of the fan, vent or other opening to remove any dust buildup.
 - Do not insert objects into the fan, vents, ports, or other opening.
 - Do not attempt to clean connectors through immersion in liquids. Only gently wipe and dry with a clean cloth.

WARNING: Usage

To reduce the risk of fire, shock or damage to your device, do not expose your device to rain, snow or other types of moisture. Do not use your device near water or in a damp or excessively humid location (e.g. near a shower, bathtub, sink, or swimming pool, or in a damp basement). To keep your device in prime operating condition:

- Do not use your device near heat sources, food, excessive dirt, dust, oil, chemicals, or in strong direct sunlight.
- Do not place objects on top of your device.
- Use only attachments/accessories specified by Microsoft or equivalents.
- For devices with fans, vents, ports or similar openings:
 - Do not cover or insert objects into the fan, vents, ports, or other opening.
 - Do not allow dust to build up on the fan, vent or other openings.
 - Do not place your device in narrow or cramped space.
- Do not dry your device with a hair dryer; clothes dryer; or a conventional, toaster, or microwave oven. If your device becomes wet, gently wipe the exterior with a clean, dry cloth.
- Do not use compressed air.
- Do not use DVD head cleaner devices.

NOTICE: Disc use

To avoid jamming the disc drive and possibly damaging your discs or device:

- Always remove discs before moving the device.
- Never use cracked discs. They can shatter and jam or damage internal

parts inside your device.

- Always return discs to their storage containers when they are not in the disc drive. Do not store discs in direct sunlight, near a heat source, or on your Xbox Series X. Always handle discs by their edges. To clean game and other discs:
 - Hold discs by the edges; do not touch the disc surface with your fingers.
 - Clean discs using a soft cloth, lightly wiping from the center outward.
 - Do not use solvents; they can damage the disc. Do not use disc-cleaning devices.

Avoid smoke and dust

Do not use the console in smoky or dusty locations. Smoke and dust can damage the console, particularly the optical disc drive.

Metallic objects and stickers

Do not place metallic items or stickers near or on the Xbox console, as they can interfere with controller, networking, and eject and power buttons.

Stationary images in video games can “burn” into some TV screens, creating a permanent shadow. Consult your TV owner’s manual of manufacturer before playing games.

WARNING: Photosensitive seizures

Some people may experience a seizure when exposed to flashing lights or patterns in moving images or video games. Even people who have no history of seizures or epilepsy may have an undiagnosed condition that can cause “photosensitive seizures” while watching moving images or video games.

These seizures may have a variety of symptoms, including lightheadedness, altered vision, eye or face twitching, jerking or shaking of arms or legs, disorientation, confusion, or momentary loss of awareness. Photosensitive seizures may also cause loss of consciousness or convulsions that can lead to injury from falling or striking nearby objects. Immediately stop playing and consult a doctor if you experience any of these symptoms. Parents should watch for or ask their children about the above symptoms — children and teenagers are more likely than adults to experience these seizures. The risk of photosensitive seizures may be reduced by taking the following precautions:

- Sit farther from the video screen.
- Use a smaller video screen.
- Play in a well-lit room.
- Do not play when you are drowsy or fatigued.

If you or any of your relatives have a history of seizures or epilepsy, consult a doctor before playing.

WARNING: Musculoskeletal disorders

Use of electronic input devices may be linked to serious injuries or disorders. When using a computer, as with many activities, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. However, if you experience symptoms such as persistent or recurring discomfort, pain, throbbing, aching, tingling, numbness, burning sensation, or stiffness, DO NOT IGNORE THESE WARNING SIGNS. PROMPTLY SEE A QUALIFIED HEALTH PROFESSIONAL, even if symptoms occur when you are not working at your computer. Symptoms like these can be associated with painful and sometimes permanently disabling injuries or disorders of the nerves, muscles, tendons, or other parts of the body.

These musculoskeletal disorders (MSDs) include carpal tunnel syndrome, tendonitis, tenosynovitis, and other conditions. While researchers are not yet able to answer many questions about MSDs, there is general agreement that many factors may be linked to their occurrence, including: overall health, stress and how one copes with it, medical and physical conditions, and how a person positions and uses his or her body during work and other activities (including use of a keyboard or mouse). The amount of time a person performs an activity may also be a factor.

Some guidelines that may help you work more comfortably with your device and possibly reduce your risk of experiencing an MSD can be found at <https://support.microsoft.com> and xbox.com/playhealthy (Healthy Gaming Guide).

WARNING: Choking hazard

This device may contain small parts that may be a choking hazard to children under 3 years. Keep small parts away from children.

WARNING: Using video gaming accessories

Make sure children using video gaming accessories with their Xbox console play safely, within their limits, and that they understand proper use of the console and accessories.

CAUTION: Device stability

Do not place your device on uneven or unstable surfaces. Be sure to hold it securely when it is carried and not via an accessory, cable, or cord. Failure to hold your device securely could cause it to fall or hit a person or object, which could damage your device, damage other property, or cause personal injury.

Position your Xbox

Your console may be used in either vertical or horizontal position (note the small feet on the console that apply to each position). When changing position, power down your console (and if your console contains an optical disc drive, remove any discs). If you need to change the location of your console, remove any discs, power down the system and remove all cables before moving the console.

Prevent the console from overheating:

- Do not block any ventilation openings on the console. Do not place the console on a bed, sofa, or other soft surface that may block openings. Do not place the console in a confined space, such as a bookcase, rack, or stereo cabinet, unless the space is well ventilated.
- Do not place the console near any heat sources, such as radiators, heat registers, stoves, or amplifiers.
- Using the Xbox console in an environment where the external temperature varies widely and quickly might damage the console. When moved to a location with a temperature difference of 11°C (20°F) or more from the previous location, allow the console to come to room temperature before turning it on. The console's operating temperature is +5°C (+41°F) to +35°C (+95°F).



CAUTION: Hearing safety

Frequent or extended exposure to loud noise or sounds when using a headset or headphones can cause temporary or permanent hearing loss. Individual susceptibility to noise-induced hearing loss and potential hearing problems varies. Also, the sound volume produced by a device may vary depending on the nature of the sound, device settings, and the headset or headphones used. As a result, there is no single volume setting that is appropriate for everyone or for every combination of sound, settings, and equipment.

Here are a few common-sense recommendations to minimize your exposure to loud noises or sounds when using a headset or headphones with your device:

- Minimize your time listening to loud sound. All of the sound you are exposed to each day adds up. At maximum volume, listening to music or other content on your device with a headset or headphones can permanently damage your hearing in 15 minutes. If you are exposed to other loud sounds also, it takes less time listening at high volumes to cause hearing damage.
- The more time you spend exposed to loud sounds, the more likely you are to damage your hearing. The louder the sound, the less time that is required to damage your hearing.

- Always turn the volume on your device down before plugging a headset or headphones into your device. Set the volume loud enough to hear clearly in quiet surroundings, and no louder.
- Do not increase the volume after you start listening. Your ears can adapt over time so that high volume sounds normal, but the high volume could still damage your hearing.
- Do not increase the volume to block outside noise. The combination of outside noise and sound from your headset or headphones can damage your hearing. Sealed or noise-cancelling headphones can reduce outside noise so that you don't have to turn up the volume.
- If you can't understand someone nearby speaking normally, turn down the volume. Sound that drowns out normal speech can damage your hearing. Even with sealed or noise-cancelling headphones, you should be able to hear nearby people speak.
- To minimize the potential for hearing damage, keep the volume low enough that you can carry on a conversation with people nearby.
- Headphones and headsets can attract dangerous objects like staples and paper clips. Always check your headset or headphones before use.
- Use of a headset or headphones while driving may be prohibited or restricted in your area; check your local laws and regulations for further information.

Finally, be aware of hearing loss symptoms. It's a good idea to have your hearing checked regularly by an audiologist. Stop using a headset or headphones with your device and have your hearing checked if:

- You experience any hearing loss symptoms.
- You hear ringing in your ears.
- Your speech sounds muffled, dull, or flat.



WARNING: Exposure to radio frequency (RF) energy

Devices that contain Wi-Fi and Bluetooth® radio transmitters have been designed, manufactured and tested to meet the Federal Communications Commission (FCC), Industry Canada and European guidelines for RF exposure and Specific Absorption Rate.

To ensure that your exposure to RF energy generated by the Wi-Fi and Bluetooth radios does not exceed the exposure limits set forth by these guidelines, orient devices with display screens such that the display side is not directly in contact with your body (i.e., placing the display side face down on your lap or upper body).

Additional information about RF safety can be found on the FCC website at <http://www.fcc.gov/oet/rfsafety> and the Industry Canada website at

WARNING: Personal medical devices

Radio-frequency emissions and magnetic fields from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although your device is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical circuits in the device may cause unintentional interference in other electronic equipment.

Persons with pacemakers should always take the following precautions:

- The American Heart Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a wireless device and a pacemaker to avoid potential interference with the pacemaker.
- If you use your mobile device with a case or holder select one without metallic parts.
- Do not carry your device in a chest pocket.
- If you have any reason to suspect that interference is occurring immediately turn off your device.

If you use a medical device other than a pacemaker, consult the device manufacturer or your physician for information and instructions about the use of other electronic devices near your medical device.

NOTICE: Wireless devices aboard aircraft

Before boarding any aircraft or packing a wireless device in luggage that will be checked, remove the batteries from the wireless device (if removable) or turn the wireless device off (if it has an on/off switch). Listen for the in-flight announcement that tells you if you can use your device during a flight. In-flight wireless use is at the discretion of the airline.

WARNING: Radiofrequency interference

Although your device has been tested for safety and compatibility, it contains a radio that could affect other electronic equipment or medical devices (such as pacemakers) under certain circumstances, causing them to malfunction and result in possible injury or death.

- Turn off your device in any location where instructed to do so.
- Follow all crew instructions while on an aircraft. Turn off your device and/or turn on airplane mode as instructed by the crew, including for any wireless devices packed in your luggage. Consult airline staff or the crew about using your device in flight.

- Follow all the facility rules and posted instructions in areas where cellular or wireless network use is prohibited.

MANUFACTURER'S HARDWARE WARRANTY & AGREEMENT

This Manufacturer's Hardware Warranty & Agreement ("Warranty") is an agreement between you and the applicable Microsoft contracting entity identified at the bottom of this Warranty ("Microsoft").

RELATION TO CONSUMER LAW. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND IS IN ADDITION TO, NOT IN PLACE OF, ANY RIGHTS YOU MAY HAVE UNDER CONSUMER OR OTHER LAWS APPLICABLE TO YOU. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY BY STATE OR COUNTRY. OTHER THAN AS PERMITTED BY LAW, MICROSOFT DOES NOT EXCLUDE, LIMIT, OR SUSPEND OTHER RIGHTS YOU MAY HAVE.

In Australia: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

1. Definitions

- (a) "Microsoft Product" means a genuine Microsoft hardware product purchased from Microsoft or an authorized retailer or reseller. Some Microsoft hardware products have their own limited warranties instead of this one.
- (b) "Normal Use Conditions" means ordinary consumer use under normal conditions according to the instruction manual and any other support documentation provided by Microsoft for the Microsoft Product.

2. Duration

Without prejudice to any legal (statutory) rights to which you may be entitled under your local law, this Warranty lasts for **one year (90 days for Xbox accessories)** from the date of original purchase from Microsoft or an authorized retailer or reseller.

3. Territory

This Warranty is valid only in Australia and New Zealand.

4. Warranty

- (a) Microsoft warrants that the Microsoft Product will not malfunction due to a defect in materials or workmanship under Normal Use Conditions.

- (b) Subject to your legal (statutory) rights under your local law, this Warranty is the only guarantee, warranty, or condition Microsoft gives for your Microsoft Product. No one else may give any guarantee, warranty, or condition on Microsoft's behalf.

5. How to Get Warranty Service

Prior to providing warranty service, Microsoft or its agents may require you to provide proof of purchase for the Microsoft Product.

- (a) Before starting the warranty process, please use the troubleshooting tips at support.microsoft.com.
- (b) If the troubleshooting tips do not resolve your problem, then follow the online process at support.microsoft.com/devices.
- (c) **Back up your Data or Programs and Delete Confidential Information.** Before sending your Microsoft Product to Microsoft for service, be sure to:
 - i. KEEP A COPY OF ANY DATA OR PROGRAMS YOU WANT TO SAVE. MICROSOFT IS NOT RESPONSIBLE FOR YOUR DATA OR PROGRAMS AND WILL ERASE THEM; AND
 - ii. DELETE ANYTHING YOU CONSIDER CONFIDENTIAL. MICROSOFT IS NOT RESPONSIBLE FOR THE CONFIDENTIALITY OF YOUR INFORMATION IF YOU LEAVE THAT CONFIDENTIAL INFORMATION ON YOUR DEVICE.

Warranty service may be available only in the country where you purchased the Microsoft Product. If warranty service is unavailable to you in the country where the device is located when warranty service is requested, Microsoft may offer you other support options for an additional charge.

6. Microsoft's Responsibility

- (a) If Microsoft determines that the Microsoft Product malfunctioned under Normal Use Conditions during the warranty period due to a defect in materials or workmanship, Microsoft will (at its option) repair or replace it or the defective part, or refund the purchase price in exchange for the return of the Microsoft Product, unless a mandatory provision of your local law provides otherwise. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. When replacing the unit, Microsoft may use either the same unit model or, if unavailable, the model nearest to the original model's form, functionality, and performance, in Microsoft's sole discretion. The Microsoft Product or all parts of your Microsoft Product that Microsoft has replaced become Microsoft's property.
- (b) Unless a mandatory provision of your local law provides otherwise,

after repair or replacement, your Microsoft Product will be covered by this Warranty for the longer of the remainder of your original warranty period or 90 days after Microsoft ships it to you.

- (c) UNLESS A MANDATORY PROVISION OF YOUR LOCAL LAW PROVIDES OTHERWISE, MICROSOFT'S RESPONSIBILITY TO REPAIR OR REPLACE YOUR MICROSOFT PRODUCT, OR TO REFUND THE PURCHASE PRICE, IS YOUR EXCLUSIVE REMEDY.
- (d) Subject to your local law, if your Microsoft Product malfunctions after the warranty period or if your Microsoft Product is otherwise excluded from this Warranty, Microsoft may charge you a fee for its efforts (whether successful or not) to diagnose and service any problems with it.

7. Warranty Exclusions

To the extent permitted by your local law, Microsoft is not responsible, and this Warranty does not apply (and Microsoft may not offer service even for a fee) to:

- (a) a Microsoft Product not purchased from Microsoft or an authorized retailer or reseller;
- (b) damage caused by use with products, applications, or services not manufactured, licensed, or supplied by Microsoft (including, for example, games and accessories not manufactured or licensed by Microsoft, and "pirated" games);
- (c) a Microsoft Product that has had its serial or IMEI number altered or removed;
- (d) damage caused by any external cause (including, for example, by being dropped, exposed to liquid, or used with inadequate ventilation);
- (e) damage caused by use not in accordance with the user manual or any other instruction Microsoft provided;
- (f) damage caused by repairs or modifications done by someone other than Microsoft or a Microsoft authorized service provider;
- (g) scratches, dents, other cosmetic damage, or damage reasonably expected as a result of normal wear and tear;
- (h) damage caused by hacking, cracking, viruses or other malware, or by unauthorized access to services, accounts, computer systems, or networks; or
- (i) a Microsoft Product that has had its software or hardware modified to alter its functionality or capabilities using malicious code, malware, bots, worms, trojans, backdoors, exploits, cheats, fraud, hacks, hidden diagnostics, or other mechanisms:

- i. to disable security or content-protection mechanisms;
- ii. to give the user an unfair advantage or degrade other users' experience in online gaming;
- iii. to deceive or defraud Microsoft or others; or
- iv. that may harm the product or our systems

This Warranty applies only if your Microsoft Product is used with the Microsoft operating system preinstalled in your Microsoft Product, or any contemporaneous or later version of that operating system.

This Warranty does not apply to (a) consumable parts designed to diminish over time, such as reduced charging capacity of the battery resulting from its natural end-of-product life, unless the failure occurred due to a defect in materials or workmanship, or (b) a SIM card or any cellular or other networks or system on which the Microsoft Product operates.

This Warranty does not apply to any software distributed by Microsoft with the Microsoft Product.

Microsoft does not guarantee that your use of the Microsoft Product will be uninterrupted, timely, secure, or error-free, or that data loss will not occur.

8. EXCLUSION OF CERTAIN DAMAGES AND LIMITATION OF LIABILITY

UNLESS OTHERWISE PROVIDED UNDER YOUR LOCAL LAW, MICROSOFT IS NOT RESPONSIBLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES; ANY LOSS OF DATA, PRIVACY, CONFIDENTIALITY, OR PROFITS; OR ANY INABILITY TO USE YOUR MICROSOFT PRODUCT. THESE EXCLUSIONS APPLY EVEN IF MICROSOFT HAS BEEN ADVISED OF THE POSSIBILITY OF THESE DAMAGES, AND EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. SOME STATES AND COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

TO THE EXTENT PERMITTED BY YOUR LOCAL LAW, IF YOU HAVE ANY BASIS FOR A REMEDY BEYOND REPAIR, REPLACEMENT, OR REFUND—SEE SECTION 6(c), MICROSOFT'S LIABILITY TO YOU CAN BE NO MORE THAN THE PURCHASE PRICE PAID FOR THE MICROSOFT PRODUCT (AS APPLICABLE).

9. Additional Terms

All parts of this Warranty apply to the maximum extent permitted by your local law or unless prohibited by your local law. If a court or arbitrator holds that Microsoft cannot enforce a part of this Warranty as written, those parts shall be deemed replaced with similar terms which reflect the intended economic purpose as closely as possible to the extent enforceable under the relevant law or determined by the statutory provisions (or where a local court

or arbitrator will not amend this Warranty, such part will be severed), but the rest of this Warranty won't change.

10. Choice of Law

In Australia, this Warranty is governed by and is to be construed in accordance with the laws applicable in New South Wales. In New Zealand, this Warranty is governed by and is to be construed in accordance with the laws applicable in New Zealand.

Microsoft Contact Information

Country of Purchase	Microsoft Contracting Entity	Address	Phone Customer Support
Australia	Microsoft Pty Limited	1 Epping Road, North Ryde NSW 2113, Australia	13 20 58
New Zealand	Microsoft New Zealand Limited	Level 5, 22 Viaduct Harbour Avenue, Auckland, New Zealand	0800 800 004

REGULATORY INFORMATION

- Not intended for use in machinery, medical or industrial applications.
- This product is for use with NRTL Listed (UL, CSA, ETL, etc.), and/or IEC/EN 60950-1 or IEC/EN 62368-1 compliant (CE marked) Information Technology equipment.
- No serviceable parts included.
- Operating temperature: +5°C (41°F) to +35°C (+95°F).

For Customers in the United States and Canada

Supplier's Declaration of Conformity

Models: 1882, 1883, 1914

Contact information: Microsoft Corporation, One Microsoft Way, Redmond, WA 98052, USA.

Email: regcomp@microsoft.com

This Class B digital apparatus complies with Part 15 of the U.S. Federal Communications Commission (FCC) rules, Innovation, Science and Economic Development Canada (ISED) license-exempt RSS standards.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: Any changes or modifications to this device not expressly approved by Microsoft could void the user's authority to operate the device.

Radio and TV Interference Regulations

Microsoft hardware device(s) can radiate radio frequency (RF) energy. If not installed and used in strict accordance with the instructions given in the printed documentation and/or onscreen help files, the device may cause harmful interference with other radio-communications devices (for example AM/FM radios, televisions, baby monitors, cordless phones, etc.). There is, however, no guarantee that RF interference will not occur in a particular installation. To determine if your hardware device is causing interference to other radio-communications devices, turn off and unplug the device from any external power source. If the interference stops, it was probably caused by the device. If this hardware device does cause interference, try the following measures to correct it:

- Relocate the antenna of the other radio-communications device (for example AM/FM Radios, televisions, baby monitors, cordless phones, etc.) until the interference stops.
- Move the hardware device farther away from the radio or TV, or move it to one side or the other of the radio or TV.
- Plug the device into a different power outlet so that the hardware device and radio or TV are on different circuits controlled by different circuit breakers or fuses.
- If necessary, ask your device dealer or an experienced radio-TV technician for more suggestions. For more information about interference issues, go to the FCC Website at: <http://www.fcc.gov/cgb/consumerfacts/interference.html>. You can also call the FCC at 1-888-CALL FCC to request Interference and Telephone Interference fact sheets.

CAN ICES-3 (B)/NMB-3(B)

Model 1882, 1883, 1914: This device operates in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co channel mobile satellite systems.

This product is for indoor use only in Canada.

Exposure to Radio Frequency (RF) Energy

Models 1882, 1883, 1914: this device contains radio transmitters and has been designed, manufactured and tested to meet the Federal Communications Commission (FCC), Innovation, Science and Economic Development Canada (ISED), and European requirements for RF exposure and Specific Absorption Rate.

Models 1882, 1883: This device should be installed and operated with minimum distance of 20cm between the radiator and your body.

Product Specific Absorption Rate (SAR) information is available at sar.microsoft.com.

FCC website at <https://www.fcc.gov/general/radio-frequency-safety-0>

ISED website at <https://www.ic.gc.ca/eic/site/smt-gst.nsf/eng/sf01904.html>

Disposal of waste batteries and electrical and electronic equipment



This symbol on the product or its batteries or its packaging means that this product and any batteries it contains must not be disposed of with your household waste. Instead, it is your responsibility to hand this over to an applicable collection point for the recycling of batteries and electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment due to the possible presence of hazardous substances in batteries and electrical and electronic equipment, which could be caused by inappropriate disposal. For more information about where you should drop off your batteries and electrical and electronic waste, please contact your local city/municipality office, your household waste disposal service, or the shop where you purchased this product. Contact erecycle@microsoft.com for more information about waste from electrical and electronic equipment and waste batteries.

This product may use Lithium, NiMH, or alkaline batteries.



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Xbox Series X



For answers to common questions, troubleshooting steps, and Xbox Customer Support contact information, visit support.microsoft.com.



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