

Email: customer@goovi.tech

GOOVI

GOOVI® machine have a 60-day limited warranty from the date of original retail purchase that the product will be free from defects in material and workmanship. The warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. Dealers, service centers, or retail stores selling GOOVI® products do not have the right to alter, modify or in any way change the terms and conditions of the warranty. Please refer to your product for the exact terms and conditions of the limited warranty for your purchase. The warranty included with your purchased product is your exclusive warranty.

How to get warranty service

If your product is defective and is within your 60-day warranty period, contact GOOVI customer service via customer@goovi.tech in order to receive a return authorization. Do not return product to GOOVI without authorization. You will be directed to attach a tag to the product that includes your name, address, daytime telephone number and description of the problem. Include a copy of the original sales receipt. Carefully package the product and send insured by UPS, FedEx Ground or Parcel Post with shipping and insurance prepaid to the GOOVI maintain center address provided by GOOVI customer service.