

## REFURBISHED PRODUCT LIMITED 60 DAYS WARRANTY

**Aljune LLC** offers the following warranty to the original purchaser of a product:

If you need service on your unit and this product requires repair during the 60 days warranty period please submit the Service Request to [aljunellc@gmail.com](mailto:aljunellc@gmail.com)

**If the defect occurs within the first 30 days**, CTI will cover the cost of shipping to the service center and return shipping to the customer (domestic only).

- Obtain the required return authorization (RA) number from [aljunellc@gmail.com](mailto:aljunellc@gmail.com)
- Attach prepaid return label that will be provided by email.
- Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a description of the problem.

**If the defect occurs after the first 30 days**. The customer is responsible for shipping charges to the service center.

- Obtain the required return authorization (RA) number from [aljunellc@gmail.com](mailto:aljunellc@gmail.com)
- Send the item freight prepaid and insured.
- CTI is not responsible for shipping damage incurred during transportation of the item to the service center.

**We will refuse delivery of any returned unit unless the assigned RA number appears on the outside of the shipping carton.**

**FOR IPADS: WE WILL NOT ACCEPT ANY RETURN WITH AN ICLOUD LOCK**

**FOR CHROMEBOOKS: WE WILL NOT ACCEPT ANY RETURN WITH AN GMAIL ACCOUNT LOCK**

**FOR CELL PHONES: WE WILL NOT ACCEPT ANY RETURN THAT HAS A PASSCODE OR AN ACCOUNT LOCK**