

[YOUR ORDER STATUS](#)

# Guarantee and return policy

## 60-DAY MONEY BACK GUARANTEE

Tristar Products is so confident that you will enjoy your product, that we cover every product with our 60-day Money Back Guarantee. However, if you decide that you don't love our product, your order is covered by our 60-day Money Back Guarantee which starts the day your product is delivered. You have 60 days to return or replace your product. Proof of purchase is required. Monetary refunds do not include original processing and handling fees. See Return Policy below for return details.

## RETURN POLICY

Your satisfaction is our main goal. If you decide that you don't love our product, your order is covered by our 60-day Money Back Guarantee which starts the day your product is delivered. You have 60 days to return or replace your product. Proof of purchase is required. Monetary refunds do not include original processing and handling fees.

In order to return or replace your product, please call Customer Service to receive a return merchandise authorization number or simply use your original order number. You can also find your order number on **www.customerstatus.com**.

Pack your product carefully. Include a note inside the box with your name, address, phone number, email, reason for return and if you are requesting a refund or replacement. To avoid delay, place the note inside the box on top of the product/packaging. Write your return authorization number on the outside of your box for quick and easy processing.

Send to:

**Product Name**

**Tristar Products**

**500 Returns Road**

**Wallingford CT 06495**

If you purchased your product at one of our authorized retailers, please return your product to the store.



Tristar Products, Inc. Customer Service Guarantee: Here at Tristar, we pride ourselves on our five star reviews. Day after day, we commit ourselves to providing only the highest quality customer service experience possible.