

SUPPORT

Product Care (https://id.oakley.com/en/support/Product_Care)

FAQs (<https://id.oakley.com/en/support/FAQs>)

Warranty (<https://id.oakley.com/en/support/Warranty>)

Product Registration (https://id.oakley.com/en/support/Product_Registration)

Downloads (<http://www.oakley.com/en/support/downloads>)

WARRANTY POLICY

WHAT IS OAKLEY'S EYEWEAR WARRANTY?

Oakley eyewear products are warranted for two years from the date of purchase against manufacturer's defects in material and workmanship. Warranty is only valid with a proof of purchase from an Authorized Oakley Dealer that clearly shows the purchase date.

WHAT IS COVERED BY WARRANTY (examples):

- Delamination and/or peeling of sun lens coating
- Bubbles or imperfections in lens coating
- Premature flaking or deterioration of frame coating
- Soldering defects of temple hinges and/or barrels

WHAT IS NOT COVERED BY WARRANTY (examples):

- Normal wear and tear (scratches or pit marks on sun lenses)
- Any damages caused by accident, abuse, neglect, shock, improper use or storage of product
- Damage caused by chemicals (hair spray, cologne, window cleaner, alcohol, etc.)
- Unauthorized modifications or repairs Loss of eyewear
- Installation of non-Oakley lenses

(ALL WARRANTY CLAIMS ARE SUBJECT TO A CASE BY CASE EVALUATION)

PRESCRIPTION EYEWEAR WARRANTY POLICY

All Oakley eyewear is warranted against breakage due to material or workmanship defect for two years from the date of purchase with a valid receipt. Oakley's warranty program does not cover scratched lenses. Additionally, any alterations of Oakley products (i.e. sunglasses fit with non-Oakley

prescription lenses) will void warranty coverage. For all prescription warranty claims, please contact the Authorized Oakley Dealer from which your purchase was made.

APPAREL AND APPAREL ACCESSORIES WARRANTY POLICY

All Oakley apparel, except Technical Outerwear, is warranted against defects in material or workmanship for 30 days from the date of purchase. All Oakley accessories and gloves are warranted against defects in material or workmanship for 90 days from the date of purchase. Warranty claims are to be made through the Authorized Oakley dealer where purchased. Warranty is only valid with proof of purchase from an Authorized Oakley Dealer. The Oakley warranty program does not cover any defects due to improper fit. Alteration of Oakley products will void warranty.

TECHNICAL OUTERWEAR WARRANTY POLICY

Oakley Technical Outerwear is warranted against defects in material or workmanship for 1 year from the date of purchase. Warranty claims are to be made through the Authorized Oakley dealer where purchased. If the garment was purchased from www.Oakley.com, contact Oakley Customer Care for Return Authorization. Warranty is only valid with proof of purchase from an Authorized Oakley Dealer. The Oakley warranty program does not cover any defects due to accidents, improper fit, improper care, negligence, normal wear and tear, the natural breakdown of colors and materials over extended time and use, rips, tears, holes, burns, pilling, and shrinking. Alteration of Oakley products will void warranty. Legal rights under applicable national law governing the sale of consumer goods are not affected by this warranty.

OAKLEY BAG WARRANTY POLICY

Oakley warrants Oakley bags against manufacturer defects in material and workmanship for 1 year from the date of purchase. This warranty applies only to the original purchaser and does not cover damage from normal wear and tear, accident, abuse, or the normal breakdown of colors and materials. Luggage damage incurred during airline handling is not covered by this warranty, and claims in such cases should be made directly with the airline. If all conditions of this warranty are satisfied, US consumers may send their product and a copy of their purchase receipt to Oakley at One Icon, Foothill Ranch, California 92610. Customers outside of the United States may contact their Authorized Oakley Dealer or call their local headquarters Service Center for assistance. Valid proof of purchase (clearly showing the purchase date and the name of the Authorized Oakley Dealer from which the item was purchased) must be presented with all claims for warranty service.

WARRANTY CLAIMS

HOW TO MAKE AN OAKLEY WARRANTY CLAIM

In-Store Warranty and Repair

Your local Oakley Store offers in-store warranty and repair services for select eyewear styles. If additional service is needed or repair parts are unavailable, we will ship your eyewear to the Oakley Warranty Team on your behalf. When you arrive to the store, please have the following:

1. The damaged or defective eyewear.
2. Valid proof of purchase or email address of the registered eyewear a. Confirms the date of purchase for warranty coverage b. Confirms you purchased from an Oakley Authorized Dealer c. Unfortunately, without a valid form of proof of purchase the warranty is not valid. We may have other options for you, please visit your local Oakley Store for more details.

Prescription Eyewear

For all prescription warranty claims, please contact the Authorized Oakley Dealer from which your purchase was made.

SUPPORT ([HTTPS://ID.OAKLEY.COM/EN/SUPPORT/PRODUCT_CARE](https://id.oakley.com/en/support/Product_Care))

Product Care (https://id.oakley.com/en/support/Product_Care)

FAQs (<https://id.oakley.com/en/support/FAQs>)

Warranty (<https://id.oakley.com/en/support/Warranty>)

Product Registration (</en/register>)

Downloads (<http://www.oakley.com/en/support/downloads>)

LEGAL ([HTTPS://ID.OAKLEY.COM/EN/LEGAL/PRIVACY_POLICY](https://id.oakley.com/en/legal/Privacy_Policy))

Privacy Policy (https://id.oakley.com/en/legal/Privacy_Policy)

Intellectual Property (https://id.oakley.com/en/legal/Intellectual_Property)

Terms of Use (https://id.oakley.com/en/legal/Terms_of_use)

Report Counterfeits (<http://www.oakley.com/en/legal/report-fakes>)

COMPANY

Blog

(<http://www.oakley.com/en/blog>)

Worldwide Offices

(<http://www.oakley.com/en/world-wide-offices>)

CAREERS

([HTTP://JOBS.OAKLEY.COM/](http://jobs.oakley.com/))

EMAIL SIGNUP



CONNECT WITH US

