



Product Warranty

TOMY offers a limited warranty on select products from date of purchase under normal and intended use and service against defective workmanship and material. If our product fails to meet our limited warranty, we will, at our option, replace the product free of charge, or provide you with a replacement of comparable value.

This warranty does not apply in cases of damage in transit, inadequate care or neglect, abuse, abnormal use, misuse, accidents, normal wear and tear, damage due to environmental or natural elements, failure to follow product instructions, immersion in water (except for products specifically identified by us in writing as intended for water use), battery leakage or improper installation, improper storage or maintenance of the products, or improper service or causes not arising out of defects in materials and workmanship.

For specific warranty information on our product, please check the product packaging or complete the form on the Contact Us (/contact) page. You may contact TOMY Customer Service Monday - Friday 7:30am - 4:00pm Central Time at 800-704-8697 or email us at cs@tomy.com (<mailto:cs@tomy.com>).



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