KODAK STEP Touch INSTANT PRINT DIGITAL CAMERA

User Guide



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1. SAFETY PRECAUTIONS

- Seizure warning: This device utilizes flashing strobe lights which may potentially trigger seizures for people with photosensitive epilepsy and/or other seizure disorders. User discretion is advised.
- Do not attempt to disassemble this device for any reason.
- Never leave your camera or the KODAK ZINK Photo Paper in an area that might become extremely hot or where it will be exposed to direct sunlight for a long time. This can cause your camera to overheat or suffer other problems.
- Don't get it wet! If you need to clean your camera, use a soft cloth that's been slightly dampened with water or rubbing alcohol, and gently wipe away any dirty spots. Don't submerge the whole thing in water, ever.
- Be careful with your camera. Try not to drop it, or shake it violently. The inside of the camera has a lot of very small parts that could break if they are jostled around too much.
- Do not use products such as alcohol, gasoline, diluent, or any other organic solvent when cleaning or attempting to clean this product.
- Do not use this device in an environment where it will be exposed to heavy dust or humidity/moisture.
- Do not use this camera while bathing or in a shower.
- Do not place or charge the camera where it can fall or be pulled into a tub or sink.
- Do not place, drop, or submerge the camera in water or any other liquid.
- Take care that objects do not fall and liquids are not spilled onto the camera.

2. BOX CONTENTS



Instant Print Digital Camera



Camera strap



Micro USB cable



Starter pack of KODAK ZINK Photo Paper



User guide & warranty

3. PRODUCT OVERVIEW



- 5. Microphone 6. Paper compartment door latch
- 7. Touchscreen LCD viewfinder
- 8. Speaker

4. Lens

1.

9. microSD[™] card slot

* To reset camera, insert a pin and hold for about 2 seconds.

4. USING YOUR CAMERA

Turning On & Off

Press the power button. If the flash mechanism is in the closed position, it will open and the camera will power on.

To turn the camera off, press down the flash mechanism.

To wake the camera from sleep mode, press the power button. The camera will turn on.

When you unpack your camera the pop-up flash mechanism should be open. To turn on the camera, gently press down on the mechanism until it clicks to close it, and then press again to open it.

Battery Charging

Charge the camera's built-in battery by connecting it via the included micro USB cable to your computer's USB port or to a wall charger. The status indicator bar will show the charging progress. If the camera is turned off, the LCD will automatically turn on and display the battery charging status for a few seconds and then turn off. You can check the charging status at any time by tapping the screen.

It takes approximately 2 hours to fully charge the battery. Under normal conditions, the charge lasts for about 25 prints.

Memory

The camera's internal memory can hold up to 10 photos. Insert a microSD card to expand the memory. The camera accepts a microSD card up to 256GB.

Auto Shutoff

The camera will automatically turn itself off after being idle for 5 minutes (the default time) to conserve battery power. You can change the length of time in Settings > Auto Off. (See section 10)

LCD Screen Timeout

The LCD viewfinder will turn off after a minute if the camera is not in use. You can change this setting by going to Settings > Screen Timeout. (See section 10)

Shutter Button

Press the shutter button to take still photos and photobooth shots, and to start and stop recording video. Press and hold down the button to take photo burst shots (quick succession of photos.) Also, pressing the shutter button will bring you back to the live viewfinder whenever you're in a different screen.

Touchscreen LCD Viewfinder

Once you've set up your camera (See "First-Time Setup," section 6), you'll be taken to the live viewfinder and main screen. From here you'll be able to take photos and videos, access settings, and view the gallery. You can get back to this screen directly from any screen on the camera by pressing the shutter button. Tap anywhere on the viewfinder (except on the icons) to hide/show icons. The icons will also disappear if no action is taken after three (3) seconds.

Live Viewfinder



A. Device Settings

Tap this icon to view a menu of general camera settings that let you adjust screen timeout, screen brightness, auto power off, volume, print settings, and more. (See section 11 for details)

B. Zoom

Tap the zoom icon on the left side of the screen to bring up the Zoom menu. Tap the plus to increase zoom level and tap the minus to decrease it.

C. Status Indicator Bar

Displays the microSD[™] card, battery, and Bluetooth[®] connection icons.

microSD[™] card icon: Icon will be white if a card is inserted, and gray if no card is inserted. If your memory is full, you will receive a notification on the LCD screen.



\Box

Battery icon: The battery icon will appear full (all white) when the battery is fully charged. As the battery loses charge, the battery icon will appear incrementally emptier. When the battery level reaches 35%, the icon will appear mostly empty and turn red. When the battery level reaches 10%, the icon will become a flashing red outline.

D. Capture Modes

The camera features three (3) capture modes: still photo \mathbf{O} (including burst function), photobooth \mathbf{I} (3 layout

options using multiple images), and video recording **C**. The camera icon (still photos) appears by default. Tap the video icon or the photobooth icon to quickly switch modes.

E. Gallery

In the gallery wou'll be able to view all your captured photos, videos, and photobooth layouts. You can also edit and print photos and access other options from the gallery. (See section 7 for details)

F. Extras

Tap the extras icon it to open a menu for adding borders, digital stickers, and filters to your photos. (See section 6 for full details) You can add extras before or after taking single shots. You can also add these extras to your completed photobooth layout.

5. ABOUT THE PRINTER

The built-in printer gives you high-quality, 2" x 3" full-color photos printed on special adhesive-backed paper that you can share on the spot. You can choose to print your photos right after taking them, or later. (See section 8 for details)

Loading Photo Printing Paper

This camera uses only KODAK Photo Paper using ZINK® Zero Ink® Technology.

- 1. Open the paper compartment by sliding the latch located on the left side of the LCD screen. The screen will pop up.
- 2. Insert the entire pack of paper, making sure the blue ZINK[®] calibration sheet is on the bottom, barcode facing down. Do not throw away the blue calibration sheet before the camera has been calibrated.
- 3. Close the paper compartment.
- 4. The blue ZINK® calibration sheet will be detected and ejected after you close the paper compartment door once the camera is on, or after you take your first picture.

6. FIRST-TIME SETUP

Turn the camera on to begin setup. Follow the screen prompts to select your language, and the current date and time. That's it! You're ready to snap and share!

Note: You can change these settings by tapping the device settings icon \mathfrak{O} .

7. TAKING PICTURES AND VIDEO

Still Photos

By default, the KODAK STEP Touch is set to the camera (still photo) capture mode.



The LCD screen is your viewfinder. You can focus your shot in two ways:

- 1. Press the shutter button and the camera will automatically focus before taking the shot.
- 2. To focus on any area of the image other than the center, touch and hold the desired area of the image on the LCD screen for about two (2) seconds. (If you move the camera, the same area of the image will be focused.) When you press the shutter button the Auto Focus will focus on the selected area.

After a photo is captured, you'll see a preview for two (2) seconds before the screen displays the live viewfinder again (unless you tap an icon.)

Automatic Printing

If you have set your camera to Auto Print mode (See section 9), your photo will print as soon as you've taken the picture.

If the camera is not in Auto Print mode, you can print your photo by tapping the printer icon 🖾 that will appear after you've taken a photo. You can also choose to print any photo at a later time.

Deleting Photos

After taking a photo, the screen will display your captured image for two (2) seconds or until you tap an icon. You can

also choose to delete the photo by tapping the trash can icon \cup on the left side of the screen. You will then see screen prompts to confirm deletion.



If you do not choose "YES DELETE", your photos will be stored in, and can be accessed from, the gallery. (See section 8). Tap on the gallery icon to review photos. You can also delete photos from the gallery by repeating the process described above.

Burst Photography

To capture a photo burst (a rapid succession of still shots), hold down the shutter button. Burst capture will continue as long as you hold down the button. A counter will appear to tell you how many images you've captured. You can capture up to 25 images with one burst. Each burst series of images becomes a file. Each individual photo is also a file. Note: When printing a burst series, you can only print the first ten (10) photos. You can print any of the individual photos from the gallery. After burst capture, the LCD screen will display the first shot of your burst series and say, "TAP TO VIEW BURST" and will also show the number of shots in the burst series. When you tap the screen, you can view the individual photos, navigate with the arrow icons, and print, edit, or delete the images.





If you do not tap the screen within two (2) seconds, the screen will return to the live viewfinder. You can review all your images at a later time by accessing the gallery.

In the gallery, the screen displays the first photo of your series with the number of individual shots in that series. You will be able to print and delete that entire burst series at once. If you'd like to delete only one photo in the burst, you can enter the burst first, and then print or delete just that photo.

Photobooth

The photobooth mode gives you a fun way to shoot photos in layouts of 2, 3, or 4 images. You can also add stickers, filters, and borders to your layouts.

Select the photobooth icon from the top right corner of the live viewfinder screen. \square .



Tap the icon for a 2-, 3-, or 4-image layout. In the example below, a 2-image layout has been selected.



Once you've made your selection, you'll be taken back to the live viewfinder and the icon for the selected layout type will display at the top right of the screen.

Composing Your Photobooth Layout



The left portion of the screen acts as the live viewfinder until you press the shutter button. Your first shot will then appear on the left. The live viewfinder portion will successively move, left to right, and then top to bottom, to the next frame with each shot taken. (Note: You cannot change the order of which image appears in which frame.)

Borders and Filters



To select a border or filter, press the border or filter icon. A menu of five (5) options will display above the Extras menu. The camera can hold only five (5) options at a time. The KODAK STEP Prints app (See section 12) offers additional stickers and borders. You can swap five (5) of these extras at a time with those on your camera.

After you've selected a border or filter, the initial Extras menu will collapse and the selected border/filter will display. Tapping anywhere on the photo will collapse the menus, and you'll be able to see the entire photo with the extra applied. If you decide that you don't want that particular selection, press the back button and you will be taken back to the initial extras menu; your photo will not change. If you want to apply the selection, press the check mark. The edited photo will automatically be saved in the gallery, along with your original unedited version. You will be taken back to the initial extras menu and you will be able to select another extra to apply. You may apply as many as you'd like.

Stickers

When you select a sticker, it will display on the photo and the menus will collapse. You can choose to move the sticker by dragging it or tapping elsewhere on the photo. You can also shrink or enlarge the sticker via the + and - icons on the

top corners, as well as rotate it 45 degrees at a time by tapping the \bigcirc icons on the bottom corners. Select the check mark or back arrow to apply or remove the sticker.



Rotate (in file view only)

Each press of the rotate icon in the center of the photo will rotate it 90° clockwise. Select the check mark to apply or press the back button to cancel the rotation.

Size (in file view only)

You can enlarge your photo by 300% maximum. You cannot minimize the photo to less than 100% of its original size. Each tap of the plus symbol will enlarge the photo by 25%; each tap of the minus symbol will reduce it by 25%. You will also see four (4) arrows at the edges of the image. Tapping an arrow will move the image over in increments of 10% of the photo's height or width. You cannot move an image unless it has been enlarged.

Video

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Select video mode by pressing the video capture mode icon. Once selected, the screen will display the live viewfinder. Press the shutter button once to begin the video recording. The screen will display an indicator that the camera is recording as well as time elapsed. Press the shutter button again to end video recording.

You can also change the video quality by pressing the icon in the bottom left corner of the screen. The available video quality options are 1080p, 720p, and VGA.

After recording, you can tap the play button to view the video. You will also be able to fast forward, rewind, or pause. If no action is taken within three (3) seconds, the playback controls will disappear.



8. GALLERY

Tap the *licon* to open the gallery.

View your photos and videos by using the navigation arrows on the right side of the screen, which allow you to manually scroll up or down through the files in your gallery. Each photo, video, burst series, and photobooth layout is considered a file. Tap on the image to open a full view.



For burst shots, the screen displays the first photo of your series with the number of individual shots in that series. When you select any of the files in the gallery, all the options that you are able to choose for that particular file will display. The only difference is that the back button will take you back to the most recently viewed page in the gallery.

Quick Print

Tap the select icon in the top right corner of the gallery. You can choose to print multiple copies (up to ten (10) prints at one time.) Press the printer or cancel icon.

9. PRINTING PHOTOS

Note: Always make sure that the paper pack is properly loaded into the camera. (See section 5)

You can print your captured photo immediately after taking it by tapping the printer icon () that will appear in the bottom right of the LCD screen.



To automatically print a photo immediately after it is taken, you must set the camera to Auto Print. By default, the Auto Print function is off. To activate Auto Print, tap the settings icon at the top left of the LCD screen. Scroll down the list until you find the option for "AUTO PRINT" and toggle the switch to "ON."

You can also print from the gallery ("Quick Print") (See section 8).

Once print is selected, you will see a screen with a progress bar where you will be able to cancel the print command for two (2) seconds.

If the printer is still preparing to print, you can still cancel. The printer icon in the status indicator bar will be surrounded by a color and will be clickable. Click to be taken back to the printing progress screen, where you will be able to cancel printing.

If there are multiple photos in the print queue, then the printer icon in the status indicator bar will be clickable, and you will be able to cancel the rest of the print queue in its entirety, or any individual prints in the current print queue. You will be asked to confirm which prints in the queue you would like to cancel. There can be a maximum of ten (10) prints in the queue.

You will not be able to perform certain functions while an image is printing.

10. DELETING

You can delete any file by pressing the delete icon $\widehat{\mathcal{O}}$ on the top right of the screen from any captured-shot view or video, as well as from the gallery. There will be a screen prompting you to confirm that you indeed want to delete.

If you do select delete there will be a confirmation message for two (2) seconds after deleting. You will return to the live viewfinder if you deleted from a preview of your captured photo or video, or to the gallery if you deleted from the gallery.

If you opt not to delete, the camera will return to the previous screen.

Deleting Burst Shots

You can delete a burst file (entire series) or any individual photo in that series.



11. DEVICE SETTINGS

Tap the device settings icon O to open the menu.



Capture Settings:

Timer

This lets you set a timer for the camera to automatically take a shot after either three (3), six (6), or ten (10) seconds. When Delay is selected, a countdown will display in the live viewfinder once the shutter button is pressed.

HDR

HDR stands for High Dynamic Range, a method that adjusts the ratio of light to dark in a photograph by using different exposures.

White Balance

Here you can adjust how the camera will adapt the capture of your photo to the lighting of the environment you are in. Your options are: AWB (Auto White Balance) – which will automatically adjust according to what the camera perceives is needed, incandescent, fluorescent, sunny, cloudy, and shade. AWB is the default setting on the camera.

Light Frequency

You can change the light frequency in which the camera will capture video. Your options are 50 or 60Hz. This will usually be pre-set according to the country you're in. For example, in the USA, Canada, and Japan, it's usually 60Hz, and in most other countries, it's usually 50Hz.

General Settings

Bluetooth®

Your camera will come with the Bluetooth turned on. You can tap on "BLUETOOTH" and then on the OFF/ON toggle to switch between on and off.

You will need to download the KODAK STEP Prints app to your smartphone in order to connect it to your camera. You will know that Bluetooth is on and if it's connected from the status indicator bar (See section 3) in the live viewfinder.

Storage

Here you will see the status of the internal device memory if no microSD card is inserted, or the status of your microSD card's memory. From this menu, you can also choose to format the microSD card.

Screen Timeout

The LCD screen will automatically turn off after 60 seconds of inactivity. You can change this to 30 seconds or to 120 seconds if you tap "SCREEN TIMEOUT."

Auto Power Off

The camera will shut itself off after five (5) minutes of inactivity to save battery power. You can change this to three (3) minutes or ten (10) minutes by tapping "AUTO POWER OFF."

Screen Brightness

Adjust the brightness of the LCD screen by tapping "SCREEN BRIGHTNESS." Tap the plus or minus symbols to increase or decrease brightness in 5% increments.

Language

Tap to open a menu of language choices.

Volume

Tap "VOLUME" to adjust the volume of the camera sounds and then tap the plus or minus symbols to increase or decrease the volume in 5% increments. You can also turn off the touch sounds.

Date and Time

Tap to enter the date and time setting controls. Press the arrows up and down to set the date.

You can also change the time here by selecting "TIME" in the top right corner. If the 24- hour toggle is turned on, there will be no AM/PM option.

About

Here you'll be able to check the version of your firmware. (See Section 15) Your camera's model and serial numbers are also listed here.

Legal

Here you'll be able to view legal information about your camera.

Print Settings

Color Correction

You can adjust the brightness and color of your photo prints by moving the four (4) sliders on the screen. The changes will show in the image preview on the right. The printer icon on the top right of the preview photo will allow you to test-print the changes you've just made. Pressing 'X' will return you to the print settings screen without saving your changes. Pressing the check mark will bring up a confirmation screen. If confirmed, your selected brightness and color changes will be saved.

Important: The changes you make will apply to all of the photos that print from your camera, including those you print from the app.



Auto Print (photo capture only)

You can choose to automatically print your photo immediately after capturing it. Tap "AUTO PRINT" to turn this feature on and off.

12. ABOUT THE APP

Use the KODAK STEP Touch to print photos from your phone.

The app gives you lots of fun extras, including a wide array of different stickers and borders that you can swap with the ones that are already available on your KODAK STEP Touch camera.

Enjoy additional editing features like mosaic effects, applying text or drawings to your photos, and much more!



Scan the QR code to download the KODAK STEP Prints app

13. ERROR MESSAGES

When there's an error, a screen will pop up telling you what the problem is and how you can fix it. The error screen will disappear once the problem is resolved and you press "OK."

YOUR DOOR LATCH IS NOT FULLY CLOSED - PLEASE LOCK INTO PLACE

The paper compartment door is open or the latch isn't fully engaged.

YOU ARE OUT OF PAPER — PLEASE ADD MORE PAPER TO PRINT

This message will display if you attempt to print when there's no paper inside the camera. Load paper and press "OK." If paper isn't loaded the printer icon in the status indicator bar will be red.

PAPER JAM — PLEASE RELOAD THE PAPER AND TRY AGAIN

To fix the jam, open the paper compartment door and gently remove the jammed paper from the camera. Reload paper. When you press "OK" to remove the message screen, you will be taken back to the screen from which you selected the print command. Press the printer icon again.

UNRECOGNIZED PRINTER PAPER - KODAK STEP Touch ACCEPTS ZINK PAPER ONLY

This message will display if the paper in the camera is not KODAK ZINK Photo Paper or if the paper is not loaded properly. Using the wrong paper in the camera can damage it.

PRINTER ERROR — PLEASE TRY AGAIN

Try to start the print sequence again. If this does not work, turn the camera off and then on again in a few seconds.

PAPER FEED ERROR — PLEASE RELOAD PAPER

The paper did not feed properly, due to the roller grabbing multiple sheets or not being able to grip the paper. Remove and then reload the paper.

BLUETOOTH CONNECTION LOST

You may have moved out of range. Bluetooth may be turned off on the camera and/or your phone. Check your Bluetooth connection on both devices and move the camera closer to your phone. You will know if Bluetooth is on and if it's connected by checking the status indicator bar in the live viewfinder.

SD CARD NOT SUPPORTED

You may have a card that is not formatted properly or is damaged. Replace the microSD card.

INTERNAL MEMORY FULL — PLEASE INSERT SD CARD

The camera's internal memory is full and there's no memory card inserted. You will not be able to capture photos or video, edit, or add extras, as long as there is no free space. Please insert a microSD card to add memory and press OK. You can also delete some photos in the gallery to free up some space.

SD MEMORY FULL - YOUR MEMORY IS FULL

This means that the memory card you've inserted has reached its maximum capacity. You will not be able to capture photos or video, edit, or add extras, as long as there is no free space.

14. FIRMWARE

Firmware Updates

When you connect to the KODAK STEP Prints app it will automatically check if there's an update available for your device. You'll be prompted to perform a 2-step process: downloading and installing.

First you will be asked if you want to download the update now or later. If you press "DOWNLOAD NOW," the download will start and you will not be able to use your camera or turn the camera off for a few minutes until the download has completed.

When the download has completed, you will be asked if you want to install the update. Press "INSTALL NOW" to begin the installation process. You will not be able to use your camera or turn the camera off for a few minutes until the installation has completed. A progress bar will show you the installation status. After the firmware update has been installed, the camera will automatically turn off. You will have to turn the camera on again.

If you choose to delay the installation process, it will automatically begin before the camera turns off. You can also go to settings > ABOUT to download and install firmware.

15. COMPLIANCE

FEDERAL COMMUNICATION COMMISSION INTERFERENCE STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

16. WARRANTY

LIMITED WARRANTY ON KODAK STEP Touch INSTANT PRINT DIGITAL CAMERA

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP.

LIMITATION OF LIABILITY

TO THE EXTENT NOT PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. EXCEPT FOR THE EXPRESS WARRANTIES CONTAINED IN THIS LIMITED WARRANTY STATEMENT AND TO THE EXTENT NOT PROHIBITED BY LAW, WE DISCLAIM ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES, SO THIS DISCLAIMER MAY NOT APPLY TO YOU. TO THE EXTENT SUCH WARRANTIES CANNOT BE DISCLAIMED UNDER THE LAWS OF YOUR JURISDICTION, WE LIMIT THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR, REPLACEMENT OR REFUND AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

WHO MAY USE THIS WARRANTY? C&A Marketing, Inc. located at 114 Tived Lane East, Edison, NJ ("we") extend this limited warranty only to the consumer who originally purchased the product ("you"). It does not extend to any subsequent owner or other transferee of the product.

WHAT DOES THIS WARRANTY COVER? This limited warranty covers defects in materials and workmanship of the KODAK STEP Touch Instant Digital Camera (the "product") for the Warranty Period as defined below.

WHAT DOES THIS WARRANTY NOT COVER? This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

WHAT IS THE PERIOD OF COVERAGE? This limited warranty starts on the date of your purchase and lasts for one year (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY? With respect to any defective product during the Warranty Period, we will, at our sole discretion, either: (a) repair or replace such product (or the defective part) free of charge or (b) refund the purchase price of such product if an exchange unit cannot be provided.

HOW DO YOU OBTAIN WARRANTY SERVICE? To obtain warranty service, you must contact us at 844-516-1539 or by email at kodak@camarketing.com during the Warranty Period to obtain a Defective Merchandise Authorization ("DMA") number. No warranty service will be provided without a DMA number and return shipping costs to our facilities shall be assumed by you, the purchaser. Shipping costs of the replacement unit to you shall be assumed by us.

CUSTOMER SERVICE CONTACT INFORMATION

Should you experience any problems with your product, please contact us before returning the item to the place of purchase. **WE'RE HERE TO HELP!**

U.S. Support: kodak@camarketing.com 844-516-1539

International Support: kodakintl@camarketing.com 844-516-1540

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