

KISS ELECTRONICS INC. PRODUCT WARRANTY INFORMATION

This warranty covers products purchased from Kiss Electronics Inc via Groupon Goods.

Kiss Electronics Inc warrants products sold to the original purchaser against defects in materials and workmanship for a period of 365 days. If in the sole judgement of Kiss Electronics Inc, the product covered by this warranty is determined to be defective within the warranty period, Kiss Electronics Inc will either repair, replace, or refund the cost of the unit at its sole option and discretion. To exercise this warranty contact Kiss Electronics Inc via Phone at (646)-869-3017 or you can email at Support@KissElectronicsNYC.com .

Calls & Emails will be responded to from 9:00 AM to 5:00PM EST Monday through Friday.

Pre-authorization must be obtained before sending any product to Kiss Electronics. Proof of purchase in the form of an order number, purchase receipt or copy thereof is required to show that a product is within the warranty period.

Parts and Labor

Replacement parts and units may be new or recertified at Kiss Electronics Inc's option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty period or for Thirty (30) days

from warranty service or replacement, whichever is greater.

Type of Service

Defective products must, if requested by Kiss Electronics Inc, be sent to Kiss Electronics Inc to obtain warranty service or refund. Kiss Electronics Inc is not responsible for transportation costs to its designated location but will cover return shipping of replacement to the customer. Pre-authorization is required before sending any unit in for warranty service or refund. Products must be returned in either the original carton box and shipping material or packaging that affords an equal degree of protection.

Limitations and Exclusions

Kiss Electronics Inc's 365-day limited warranty only covers defects in materials and workmanship. This warranty does not cover defects caused by user, as determined by Kiss Electronics Inc, such as: cosmetic damage (includes dropped units and cracked screens), normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than agents of Kiss Electronics Inc. This 90-day limited warranty does not cover products sold "AS IS", or by a non-authorized reseller. THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE.

Personal Data

If your product is capable of storing personal data and other information. ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be returned to you configured as originally purchased. You will be responsible for restoring all applicable data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, Kiss Electronics Inc recommends that you always clear all personal information from the unit before it is serviced.

For any further questions about warranty, contact us via the methods below

Phone: 646-869-3017

Email: Support@KissElectronicsNYC.com