

# Recertified Warranty

## Ninety-day limited warranty on parts and labor

Covers units purchased as recertified in the continental United States only (excludes Alaska, Hawaii and U.S Territories).

IF THIS WARRANTY DOCUMENT IS RECEIVED ALONG WITH A UNIT WHICH IS PROVIDED TO THE CUSTOMER AS A WARRANTY REPLACEMENT, THE WARRANTY OF THE REPLACEMENT UNIT SUPERSEDES THE ORIGINAL WARRANTY.

DIVVY provides a warranty to the original purchaser of its products against defects in materials and workmanship for a period of ninety (90) days of non-commercial use. If a DIVVY product is defective within the warranty period, DIVVY will either repair or replace the unit at its sole option and discretion.

To obtain warranty service, contact DIVVY customer support via email: [Support@ShopDivvy.com](mailto:Support@ShopDivvy.com). Proof of purchase in the form of a purchase receipt or copy thereof is required.

## Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts or units may be new or recertified at DIVVY's option and sole discretion. Replacement parts and units are warrantied for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is later.

## Types of Service

Any returns to DIVVY's service center must utilize the original carton box AND the over-box and foam (if provided with the unit's original delivery.) Do not dispose of the original packaging materials until the warranty period for your product has expired. DIVVY reserves the right to void the warranty of a product shipped to DIVVY's service center if the original packaging materials have not been used. If requested, DIVVY customer support will provide instructions for packing and shipping the unit to the DIVVY service center.

DIVVY is not responsible for transportation costs to the service center, but DIVVY will cover return shipping costs to the customer. Pre-authorization in the form of a DIVVY generated Return Authorization Number (RMA) must be obtained from DIVVY before sending any unit in for service. Proof of purchase in the should be included with the RMA request and is required before an RMA is generated.

Units must be sent to:

**DIVVY WARRANTY SERVICE CENTER**  
**615 9<sup>th</sup> STREET**  
**SOUTH SIOUX CITY, NE 68776**

## Limitations and Exclusions

DIVVY's ninety-day limited warranty only covers defects in materials and workmanship. Items not covered include but are not limited to cosmetic damage, normal wear and tear, misuse, signal issues, power surges, and damages from acts of God, any sort of customer misuse, installation, customer modifications, adjustments, and set-up issues. Units with image burn-in are not covered. This warranty does not include routine maintenance nor does it cover products sold "AS IS".

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. DIVVY'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. DIVVY WILL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE, CHECK [WWW.SHOPDIVVY.COM](http://WWW.SHOPDIVVY.COM) FOR THE MOST CURRENT VERSION.