

WARRANTY & REPAIR SERVICE INFORMATION.

Nisimov Watch Co. Inc. provides a "3-Year Limited Warranty" repair service for Oniss watch products purchased from our authorized dealers. The repair may be brought in or can be mailed to our U.S. service location. Below are the guidelines that may help you deliver your watch for service.

WARRANTY REPAIR

If you are sending your timepiece for warranty repair, please include a completed warranty booklet and proof of purchase.

Every watch package comes with a warranty booklet. A limited 3 Year warranty certifying Oniss watch with guarantee against manufacturing and mechanical defects. Warranty does not cover malfunction or deterioration resulting from accidental damage to glass or crystal, bracelet, strap, battery, case, crown. Negligence and tampering of the watch will void the warranty.

GUIDELINES TO WATCH SERVICE

You may send repair to our service location at:

- NISIMOV WATCH CO., INC.
- Attn: Oniss Watch Service Dept.
- 643 South Olive Street, Room 200
- Los Angeles, CA 90014

Procedure

1. Complete the warranty booklet with your information, which includes your name, address, and phone number. This will be used for communication purpose in providing you the repair status, cost and other concern about the repair.
2. Include the proof of purchase. Repair without proof will be considered out of warranty, and will be charge with repair cost.

3. Shipping and Handling fee. The fee will cover the return shipment to the customer. Cost may vary depending on the type of shipping method you may want to use.

For shipping charges, estimate and quotation you may contact our service department at:

- 1 (213) 688-1179
- 1 (800) 664-7756

Or email us at: sales@nisimovwatch.com

We are suggesting that when packaging, secure the timepiece with sufficient padding to protect your watch against impact / shipping damage during transit. And always insure package for damage and lost protection.

REPAIR SERVICE

If your warranty has expired, we suggest that you contact our service department at:

- 1 (213) 688-1179
- 1 (800) 664-7756

Or email us at sales@nisimovwatch.com

An estimate cost detailing the repair will be provided to the customer upon initial check up of the repair. Repair charges will be billed only after customer approval. Payments can be made by mailing in a check, money order or by providing us your debit or credit card information.

ORDERING PARTS

You may find all the original parts you need for your watch by contacting our Parts Service Department,

By phone;

- 1 (213) 688-1179
- 1 (800) 664-7756
- 1 (213) 388-1154 Fax No.

Or email us at sales@nisimovwatch.com

Upon contacting, be ready to provide us with the ff;

- Watch description (color dial, band type/color etc.)
- Collection Name (If available)
- Model No. (Please see diagram "Back Case Info.")

Completed forms can be submitted through email with the scanned copy or facsimile transmission using the Fax no. provided.



Parts Order Form

Please fill in the information below and print two copies. One for your record and one to submit to us with your time piece (One time piece per form).

Watch Information

Model No.: <small>(Engraved on the Case Back)</small>	Collection Name: <small>(If Applicable)</small>
Parts to Order:	

Please list down all the parts you need for your time piece. Be sure to be specific / or on what components you would like to order.

Shipping Information

Name:			
Address:			Suite / Apt:
City:	State:	Zip / Postal Code	
Daytime Phone:		Email Address:	

Billing Information

Information Appear on your Card

Account Name:	Account No.:
Exp. Date:	Sec. Code:
Card Billing Add:	
State:	City:
	Zip Code