

THE
CHELSEA

RAIN
HAIR SALON

Hello Chelsea/Rain client!

Please read this before booking your next appointment!

1. To book an appointment Please email us at info@rainhairstalon.com or thechelseasaloon@gmail.com
2. please let us know if you did a home hair job or had someone help you in the interim. We promise not to judge! We just need to know to book extra time to help get you back on track.
3. Note that there will be extra charges for additional color usage if there is extra-long regrowth or if corrective color services are needed.
4. We cannot quote over the phone for color services but if you want to send us pics via email it will help us determine length of time and we could perhaps give a rough ballpark figure.
5. If you answer yes to any of the following questions, we will need to cancel and rebook your appointment. We promise to do our best to get you in 14 days in the future.
 - have you been sick or been around anyone who has been sick for the last 14 days?
 - do you have or have you had a fever and/or do you feel ill?
 - have you travelled or been around anyone who has travelled in the last 14 days?
6. You will note that our prices have risen approx. 5-10% across the board for services. This is in line with the usual price increase we make every few years. Not only does this help us to keep up with inflation, it also helps during this time when we cannot see as many guests as we are used to due to new guest protocols and spaced timing (for cleaning etc.)

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7. a Covid-19 fee of \$4 per service is added separately to help cover masks, PPE and extra disinfecting for the salon. If we need to supply you with a mandatory mask there will also be a \$2 mask fee on your bill. Covid-19 and mask fees will drop off in time as the need recedes.
8. Please be patient as we rebook all previous appointments and handle all new incoming bookings. We will do our best to get everyone a booking in a timely manner.

Please also be advised that we are not encouraging gown use at this time, and so would like to remind you to wear clothing appropriate for the risks of the services you will be receiving (possible moisture, hair interlocking clothing fibres and colour staining). We will provide gowns if requested and they will be laundered between each use, but would like to minimize the use of gowns as much as possible, so as to reduce and minimize any unnecessary movement about the salon, outside of the station in which you will be situated for your service(s). We want to keep our guests and staff as safe as possible while we move back into business as (not so) usual.

Thank you **very** much for your understanding, support and cooperation during this time!

Yours in style,

Victor and the team at Chelsea/Rain