

How long does it take to heal? Will I be able to go to work?

Healing can take up to one week. You can go to work but it is important to follow the aftercare instructions, especially not applying makeup to the treated area until completely healed, to carefully ensure the best results.

How long is the appointment?

Approximately 2.5 hours. It is important to us that you are satisfied with the shape and the outcome of your treatment.

Will you fill in the desired shapes first?

Yes, the procedure will not start until we've agreed on a color and shape that is flattering to your facial features. To ensure you are satisfied with your service we request that you carefully look at the shape and color before we start the service. Once the decision is made, the look you chose will be final. After leaving our salon we are not responsible or liable for any changes you wish to make to your shape or color so please make sure you are final with your decision. Any desired changes made to the shape or color after leaving our salon will result in extra charges.

Can I get them wet or work out?

In order to reduce the risk of complications or infection it is best to keep the treated area dry for a week. This also helps in retaining the pigmentation to keep it at its full potential.

Can I wear make-up after?

Not on the treated area for at least one week but everywhere else is fine. You may only wear make-up on the treated area if it has completely healed.

Is the second appointment necessary?

It is highly recommended to ensure the perfect shape, but this is also case by case and can depend on how well your skin retains the treatment. Touch ups are highly recommended and cost varies depending on the time frame you choose to return. To ensure great results we recommend booking your touch up appointment within 4—8 weeks after your initial appointment.

(Please visit our services page for more details on touch up pricing.)

If my brows were completed by a different artist, will my service be considered a touch up?

No, if your brows have been done by a different artist then your service will be considered an initial appointment. Corrections done on previous work can be very complicated, time consuming, and 100% result cannot be guaranteed. I need to set aside more time for each corrective service, therefore I charge an additional \$150 on top of the new brow service if corrections are needed. If more corrective work is needed after the second session, a fee of \$150 will be charged after each visit. Some factors that determine the amount of sessions and cost are the depth of pigment and darkness of color compared to the desired result.

If you have previously had work done on your brows by a different artist we require that you send in a photo before your appointment so that we can assess the time needed for your appointment. Each correction is case by case and the end result cannot be guaranteed.

What is done during a touch up appointment?

During your touch-up I will only touch up what needs to be darker to improve the evenness of color throughout the brow. This touch-up does not cover changing the shape of your brows in any way, shape, or form. If you want to change the shape of your brows during your touch-up a fee of \$150 will be charged. To ensure that you don't have to pay an additional fee during your touch-up appointment please make sure you are completely satisfied with the brow shape and color before leaving your initial appointment.

We will no longer provide a free complimentary touch up with your service as touch up time frames vary for each person. Touch ups are highly recommended and cost varies depending on the time frame you choose. To ensure great results we recommend booking your touch up appointment within 4—8 weeks after your initial appointment. (Please visit our services page for more details on touch up pricing.)

What happens if I arrive late to my appointment?

You must arrive on time. If you are running more than 20 minutes late you will have to reschedule your appointment and forfeit your deposit fees. Being late will create a delay to the therapist's schedule and is unfair to other clients.

What happens when an unsuitable client shows up with a booked appointment?

It is our policy to only treat clients who qualify for our services. If you neglect to do so and show up with any condition that makes you an unsuitable client we will refuse service and you will lose your deposit. It is also important to be honest and inform the therapist of any medical conditions you have before your appointment.

How do I know if I am a suitable client for your services?

Please read our policy to see if you are a suitable client for our services.

Please feel free to contact me if you have any further questions and would like to set an appointment. Thank you!