

General Terms for All Seasons

Booking Schedule

- Subject to availability
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Booking Cancellation

- **By Customer:** Must be cancelled 24 hours before the booking schedule
 - **By VANLIFE:** Within 24 hours from the booking time
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Fuel Policy

- **Car Fuel:** On customer
 - **Generator Fuel:** On customer
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Charges and Taxes

- **5% VAT:** Will be included at booking
 - **Insurance:** Included 3rd party
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Trips Outside UAE

- Subject to approval of customer profile
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Driving Options

- **Self Drive:** Allowed
 - **Refundable Security Deposit:**
 - AED 1,500 within UAE
 - AED 3,000 outside UAE
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Refund Policy

- **Self Drive:** Refund within 14 working days
 - **Non Self-Drive:** Refund within 3 working days
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Payment

- **Method:** Direct transfers / Cash
 - **Terms:** 100% advance
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Delivery Charges

- **Inside Dubai:** Free pick and drop of vehicle
 - **Other Emirates:** AED 4 per km (round trip)
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On-Trip Services

- **Chauffeur Service:** AED 40 per hour (from the time of booking)
- **BBQ and Outside Seating:** FREE but on demand

- **Pets Allowed / Pet Litter Sand & Box:** FREE but on demand

Important Note

Please note that we cannot give 7 days of time for cancellation because we cannot put the car on hold for 7 days, and if then the customer says on the 6th day he wants to cancel, it will not be a good model for us. Because for his booking schedule, I will say no to other potential customers.