

Training Cancelling / Rescheduling Policy

Triple J Armory is glad you've chosen us for your training needs. Below, please find our training cancellation/rescheduling policy.

Greater than 48Hrs Before Event:

Students can cancel/reschedule at least 48 hours before the course date. There is no fee to reschedule. If the student decides to cancel, a full refund of an in-store credit will be issued.

Less than **48Hrs Before Event**:

If a student needs to cancel/reschedule and notifies Triple J Armory less than 48 hours before the course date, there will be a 50% fee assessed of the amount already paid. Rest to store credit.

No Shows to Event:

Failure to attend the course will result in no refund, credit of the course fee, or rescheduling.

Please note:

- This applies to all Private and Group Classes.
- Attendee substitutions may be made at any time.
- Participants arriving more than 20 minutes late will not be allowed to participate and no refund will be given.
- Triple J Armory reserves the right to cancel or reschedule classes at any time.
- If Triple J Armory cancels or reschedules a class due to weather or circumstances beyond our control, you are entitled to a full refund. Triple J Armory is not responsible for travel arrangements, travel fees, or any expenses incurred by you as a result of such cancellation.
- If Triple J Armory cancels a class in which you are enrolled, you will be contacted at the phone/email address you used when you registered.
- These policies are in place to help keep costs down and to try and provide the best possible experience to each participant.

Triple J Armory is aware of the current sales climate and is doing our best to answer and reply to all phone messages.