## Groupon FAQ

Ticket Options? You can buy either a 2 person or a 4 person, cannot be combined.

Can I combine Groupons? No only 1 per table or group. No exceptions

**If I have a big group, how do we add additional people?** You must buy additional full price tickets on our website <u>www.lefauxshow.com</u> be sure to include a party name when you email your Groupon to redeem or we will not combine you with the group. Must be the exact name of the party.

**Can I join my friends who also bought a Groupon on day of show?** No, we do not change seating floor plan.

**Can I use with other discounts?** Cannot be used or combined with any other offers or discounts.

What is the minimum age for the show? We are rated PG13 for adult humor.

How long is the show? 1.5 hours long with loud music and lights.

What does the Groupon include? You get entrance to the show for either 2 or 4 people depending on which option you bought. Nothing else is included.

Does this include dining or drinks? No, we offer a full menu & bar for purchase.

What is the difference between VIP & General? VIP can view the stage better. VIP is in the entire room but at the best viewing spots.

Are seats preassigned? Yes, all seats are preassigned before show. We cannot make changes to set seating arrangement.

**How to redeem?** Email <u>LeFauxShowGroupon@gmail.com</u> for instructions. Requires 48-hour notice and not guaranteed. We will send conformation of dated requested when its approved.

## When should I arrive?

Le Faux doors open at 6:30pm. Show at 8pm. Best to arrive at 7pm.

Brunch doors open at 10:30am. Show at noon. Best to arrive by 11am.

**Can I call and ask questions?** No, we do not have a number to call. All inquires are done via email. **Do not call restaurant**. They have no information regarding the show.

**Can I cancel ticket after redeemed**? No, all tickets are final and NO refunds. No changing dates or any other ticket changes once you redeem your ticket.

I have an expired Groupon. It's good for the value you bought it for. Can only be used for tickets to the show not for the restaurant.