#### **Dear Parent**

# Welcome to Tiny Treats

#### Who are we?

Tiny Treats is a premier destination in the UAE market, catering to the diverse needs of children and families. Tiny Treats understands the importance of providing wholesome entertainment, educational experiences, and eco-conscious products for children's well-being and development. Its commitment lies in delivering curated toy subscriptions, home services tailored for children, and personalized toys that spark joy and creativity in young minds.

# How does the toy subscription work?

#### 1. Sign up

Choose a subscription plan that best suits your needs and complete the registration process by calling or messaging +971 58 508 8017 on WhatsApp.

# 2. Personalization

Provide information about your child's age, interests, and developmental stage to help us curate the perfect toy selection and home services.

# 3. **Delivery & Enjoyment**

Receive monthly or quarterly curated toy deliveries and schedule personalized home services at your convenience. Enjoy quality time with your child as they explore, learn, and play.

#### 4. Return & Renewal

At the end of each subscription term, you can return the toys (normal wear and tear are accepted) or renew your subscription for another exciting round of curated experiences.

Join Tiny Treats today and embark on a journey of discovery, creativity, and growth with your child. Tiny Treat's subscription and personal services are designed to make parenting more accessible, more enjoyable, and full of magical moments for the whole family.

# **Terms and Conditions:**

- 1. The subscription plan automatically renews at the end of each billing cycle unless it is canceled.
- 2. Customers can modify or cancel their subscriptions before the next billing date.
- 3. All toys and materials provided through our subscription service remain the property of Tiny Treats and must be returned in good condition at the end of the subscription term; normal wear and tear are accepted. If the toys are damaged, the parents must buy the toy or bear the repair charges.
- 4. Home services must be scheduled 48 hours in advance and are subject to availability.
- 5. Home services must be canceled or rescheduled at least 24 hours before the appointment to avoid cancellation fees.

# Regards,

Tiny Treats family - #kids joy, Delivered.