# **IMPORTANT INFORMATION**

We have enhanced sanitization procedures and implemented additional measures for distance spacing and screening.

#### THEREFORE WE ASK THAT ALL GUESTS AND TEAM MEMBERS COMPLY WITH THE FOLLOWING:



Everyone is required to wear a face covering during their visit



Wash your hands with soap and water often for at least 20 seconds



Practice physical distancing and keep at least 6 feet (2 meters) between your travel party and others



Temperature checks will be required upon arrival, and guests with a temperature of 100.4 °F (38° C) or greater will not be admitted

#### HERE ARE THE SPECIFIC MEASURES WE'RE TAKING FOR THE HEALTH AND SAFETY OF OUR TEAM MEMBERS AND GUESTS:

- Limiting capacity at attractions and restaurant venues to help ensure physical distancing
- Placing signage throughout our theme park and CityWalk to help you follow physical distancing guidelines
- Continuously and thoroughly cleaning and disinfecting all tables, chairs and high-touch surfaces
- Offering contactless payments where possible
- Requesting guests to be aware of and comply with government guidelines regarding travel restrictions and mandatory quarantines before visiting our destination
- Limiting attendance during our phased reopening

## **ASSUMPTION OF RISK**

In connection with your purchase of Universal Studios Hollywood products and your visit to Universal Studios Hollywood, including Universal Studios Hollywood and Universal CityWalk Hollywood, please be advised that you must follow Universal Studios Hollywood's policies, CDC guidelines and the recommendations of health officials. **Please note that any public location where people are present provides an inherent risk of exposure to COVID-19 and Universal Studios Hollywood cannot guarantee that you will not be exposed during your visit.** By visiting Universal Studios Hollywood, you acknowledge and agree that you assume these inherent risks associated with attendance. When you enter Universal Studios Hollywood, you understand that you are subject to the Universal Studios Hollywood terms of service (including arbitration, class action waiver, assumption of risk, and infectious disease release of liability) located at https://www.universalstudioshollywood.com/web/en/us/terms-of-service.

## **DOWNLOAD THE UNIVERSAL STUDIOS HOLLYWOOD APP**

For additional Safety Guidelines. It's also the easy way to access:

Virtual Line<sup>™</sup> Pass • Menus • Theme Park Map • And more!



#### WE APPRECIATE YOUR COOPERATION DURING THIS UNPRECEDENTED TIME.

Universal elements and all related indicia TM and © 2020 Universal Studios. All rights reserved. 20-LOC-29897 A Division of NBCUniversal