

Hyper Microsystems 90 Day Limited Parts & Labor Warranty 10-29-15



The 90 Day Limited Parts & Labor Warranty is as follows: Parts and Labor will be covered for a period of 90 Days from the date of original customer purchase. The customer will be responsible for providing the original receipt as proof of purchase. If Hyper Microsystems determines that the product or any functional part is defective, then we will do the following: We will repair or replace the product with a like refurbished product of similar or better quality at no charge to the customer. We will pay for the shipment of the replacement product back to the customer.

The customer is responsible for shipping of the defective product back to Hyper Microsystems.

Warranty Requirements: To receive Warranty services, the original purchaser must contact us to determine the problem and return procedures. Proof of purchase should be the Original Invoice that shows evidence that the product is within the appropriate Warranty period. It must be presented in order to obtain the requested Warranty services.

To obtain Warranty services contact us by visiting: ***Warranty.Hypermicro.com*** and fill out a Return Merchandise Authorization request. A Customer Service Representative will follow up on all requests within 24-48 business hours.

Warranty Services do not cover any of the following:

- a. Customer abuse or damage.
- b. Damage to product during shipping.
- c. Product returned is without original components, accessories, or user manuals.
- d. A product returned; in which the factory applied serial number has been altered removed from the product.

We reserve the right to grant or refuse warranty repairs at our discretion if we consider that there are reasonable grounds for doing so.